



Page 1 of 3 Account Number 312 455-2199 040 8 Billing Date Apr 1, 2002

Web Site www.ameritech.com

# Monthly Statement Mar 2 - Apr 1, 2002

Bill-At-A-Glance	
Previous Bill	251.21
Payment	.00.
Adjustments	.00
Past Due - Please Pay Immediately	<b>2</b> 51.21
Current Charges	127.27
Total Amount Due	\$378.48
Current Charges Due Upon Receipt	
REVISED FINAL BILL	

#### Billing Summary

#### Questions? Call:

Ameritech Local Service 40.70
1-866-223-2720
Repair Service:
1-888-611-4466
Automated Billing/Payment Arrangements:
1-800-873-5501

AT&T 86.57

Total of Current Charges 127.27

#### Ameritech Values

• Total Ameritech Savings 1.59

Savings details are reflected within your bill.

#### Ameritech Local Service

Lanel Celle

LDCBI CBIJS	
Direct Dialed Calls	
0-8 Miles	
101 Cali(s) at Day Rate	5.05
23 Call(s) at 10% Evening Discount Applied	1.04
58 Call(s) at 40% Night/Wknd Discount Applied	1.74
Over & Miles	
33 Initial Minutes - Day Rate	1.65
10 Additional Minutes during Day Rate	.05
12 Initial Minutes - 10% Evening Discount Applied	.54
7 Additional Minutes - 10% Evening Discount Applied	.03
29 Initial Minutes - 40% Night/Wknd Discount Applied	.87
12 Addl Minutes - 40% Night/Wknd Discount Applied	.04
Local Toll - Over 15 Miles	
252 Minute(s) / Flat Rate	∙25.20
Total for Direct Disled Calls	36.21

Day Rate: Mon-Fri, 9am-11am, 2pm-8pm Evening Rate: Mon-Fri, 8am-9am, 11am-2pm, 8pm-9pm - 10% Discount Night/Wknd Rate: 9pm-8am, Sat/Sun/Holidays - 40% Discount

429 Call(s) made this month averaged \$0806 per call Volume Discount Savings applied to calls made this month 1.59CR Total Local Calls 34.62 Local, State and Federal Charges 69 Municipal Infrastructure Maintenance Fee State Infrastructure Maintenance Fee .17 State Additional Charges .03 .19 Total Local, State and Federal Charges Taxes 1.04 Federal at 3% Illinois at 7% 2.42 Municipal at 5% 1.73 **Total Taxes** 5.19 40.70 **Total Ameritech Lecal Service Charges** 

#### News You Can Use - Summary

AVOID DISCONNECTION
 • LIFELINE SERVICE
See "News You Can Use" for additional information.



Page 3 of 3 Account Number 312 455-2199 040 8 Billing Date Apr 1, 2002

Questions? 1-800-222-0300

#### Important Information

This portion of your bill is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

#### **Current Charges**

State Additional Charges

Taxes

Federal at 3% Illinois at 7%

Municipal at 5%

**Total AT&T Charges** 

**Total Taxes** 

Total Local, State and Federal Charges

Long	Dista	nce							
No.	Date	Time	Place Calle	ed	Nur	nber	Code	Min	_
Itom	ized C	alls							
1	3-05	1043A	SPRINGFLD	OH	937	390-5593	D	1	4.12
2	3-05	350P	ATLANTA	GA	404	350-0917	D	1	4.12
3	3-05	620P	BOULDER	CO	303	499-6259	D	1	4.12
4	3-08	330P	BOULDER	CO	303	499-6259	D	1	4.12
5	3-12	1205P	KEOKUK	IA	319	528-2425	D	2	4.74
6	3-12	444P	<b>VALPARAISO</b>	I	219	465-0333	Ð	1	4.12
7	3-12	6429	SPOKANE	WA	509	582-9929	Ð	1	4.12
8	3-12	7279	INDESVILLE	CA	707	215-7582	E	1	4.12
9	3-12	801P	ATLANTA	GA	404	350-0917	E	1	4.12
10	3-13	1211P	ATLANTA	6A	404	350-0917	Ð	1	4.12
11	3-13	12129	JACKSONVL	FL.	904	332-5522	D	2	4.74
12	3-15	914P	NORTH DADE	FL	305	402-0980	E	2	4.74
13	3-17	136P	ROCK CUT	IL	815	885-2090	N	3	4.19
14	3-17	139P	<b>BISHOPRACH</b>	CA	925	830-1645	N	2	. 4.74
15	3-17	219P	<b>VALPARAISO</b>	IX	219	464-1404	N	2	4.74
16	3-17	221P	ROCKFORD	IL	815	965-3750	N	2	3.96
17	3-17	330P	CHARLOTTE	NC	704	388-0568	N	2	4.74
Tota	ł Itemi:	ted Ca	lis						73.67
	for Cal	ling Co		_					
D D	ay		E	Evi	eninç	ļ	- 1	V Night∧	Veekend
Total Long Distance Charges							73.67		
			Federal Cha						
Municipal Infrastructure Maintenance Fee								1.47	
Stati	State Infrastructure Maintenance Fee							.37	

.01

1.85

2.21

5.16

3.68

11.05

86.57

1-866-223-2720 Repair Service: 1-888-611-4466 Automated Billing/Payment Arrangements: 1-800-873-5501

AT&T

1-800-222-0300

**Total of Current Charges** 127.27

252 Minute(s) / Flat Rate **Total for Direct Dialed Calls** 

25.20

36.21

Day Rate: Mon-Fri, 9am-11am, 2pm-8pm

Evening Rate: Mon-Fri, 8am-9am, 11am-2pm, 8pm-9pm - 10% Discount Night/Wknd Rate: 9pm-8am, Sat/Sun/Holidays - 40% Discount

429 Call(s) made this month averaged \$.0806 per call Volume Discount Savings applied to calls made this month 1.59CR **Total Local Calls** 34.62 Local, State and Federal Charges Municipal Infrastructure Maintenance Fee .69 State Infrastructure Maintenance Fee .17 State Additional Charges .03 Total Local, State and Federal Charges .89 Taxes Federal at 3% 1.04 Illinois at 7% 2.42 Municipal at 5% 1.73 **Total Taxes** 5.19 **Total Ameritech Local Service Charges** 40.78

#### News You Can Use - Summary

AVOID DISCONNECTION

LIFELINE SERVICE

See "News You Can Use" for additional information.

86.57

Return bottom portion with your check in the enclosed envelope.

**Amount Due** 

U.S. Pet. D410,950

and D414,510

⅓∆ Printed on Hocyclable Paper



Current Charges

Past Due Charges - \$251.21 - Please Pay Immediately Billing Date Apr 1, 2002

**Account Number** 

312 455-2199 040 8

Please include your account number on your check.

SVOBODA ALEXANDRIA DIMITROVA FLA 3-RA 1149 W TAYLOR CHICAGO, IL 60607-4221

**AMERITECH BILL PAYMENT CENTER** CHICAGO, IL 60663-0001

Make Checks Payable to:

blickershedhadhadhadhadhaalidaadhaal

7312045502199040140910013034000002512100000378480000000000



Page 1 of 4 Account Number 312 455-2199 040 8 Billing Date Mar 1, 2002

Web Site www.ameritech.com

## Monthly Statement

Feb 2 - Mar 1, 2002

Previous Bill	408.39
Payment	19.78CR
Adjustments	161.77CR
Past Due - Please Pay Immediately	226.84

Total Amount Due \$251.21

24.37

13.64

1.81

Current Charges Due Upon Receipt FINAL BILL

#### Billing Summary

**Current Charges** 

#### Questions? Call:

Ameritech Local Service 8.92 1-866-223-2720 Repair Service:

1-888-611-4466

Automated Billing/Payment Arrangements: 1-800-873-5501

AT&T 1-800-222-0300

HBS Billing Services

1-800-879-4653

Total of Current Charges 24.37

#### News You Can Use - Summary

AVOID DISCONNECTION

• KEEP YOUR SERVICE

• SERVICE QUALITY

CALLING CARDS

See "News You Can Use" for additional information.

#### Detail of Payments and Adjustments

ltem				
No.	Date	Description	Adjustments	Payments
1	2-14	Long Distance Co Adj-AT&T	161.77CR	
2	2-16	Payment		19.78
Tota	ls		161.77CR	19.78

#### Ameritech Local Service

Local Calis	
Direct Dialed Calls	
0-0 Miles	
53 Call(s) at Day Rate	2.65
16 Call(s) at 10% Evening Discount Applied	.72
Over 8 Miles	
20 Initial Minutes - Day Rate	1.00
5 Additional Minutes during Day Rate	.03
6 Initial Minutes - 10% Evening Discount Applied	.27
Local Toll - Over 15 Miles	
56 Minute(s) / Flat Rate	5.60
Total for Direct Dialed Calls	10.27

Day Rate: Mon-Fri, 9am-11am, 2pm-8pm Evening Rate: Mon-Fri, 8am-9am, 11am-2pm, 8pm-9pm - 10% Discount Night/Wknd Rate: 9pm-8am, Sat/Sun/Holidays - 40% Discount

146 Callis) made this month averaged \$.0682 per call Volume Discount Savings applied to calls made this month	.31CR
Simplifive Call Plan	
28 Call(s) billed at \$.05 each	1.40
11 Califs) totaling 14 minute(s)	
billed at \$.05 per minute	.70
Total Simplifive Call Plan	2.10
Total Local Calls	12.06

Other Charges and Credits						
This section of your bill reflects ch	arges and cred	lits resulting from				
account activity.		-				
Item		Monthly				
No. Description	Quantity	Charges				
Credit for Services Billed in Ad	vance,					
Disconnected on Feb 20, 2002						
1. Infrastructure Maintenance Cr	1	.79	.21			
2. Line Charge	1	5.56	1.48CR			
3. Caller Identification	1	5.00	1.33CR			
4. Number Portability Surcharge	1	.28	.O7CR			
5. Calling Name Display	1	.95	.25CR			
6. Emergency 9-1-1 Serv	1	1.25	.33CR			
7. Federal Access Charge	1	4.45	1.19CR			
8. Federal Universal Service Fee	1	.35	.09CR			
Total Other Charges and Credits			4 53 CR			

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Page 2 of 4 Account Number 312 455-2199 040 8
Billing Date Mar 1, 2002

#### Ameritech Local Service

Local, State and Federal Charges	
Municipal Infrastructure Maintenance Fee	. 16
State Infrastructure Maintenance Fee	.04
State Additional Charges	.01
Total Local, State and Federal Charges	.21
Taxes	
Federal at 3%	.24
Illinois at 7%	.55
Municipal at 5%	.39
Total Taxes	1.18
Total Ameritach Local Service Charges	1 97

#### News You Can Use

#### **AVOID DISCONNECTION**

All of the charges must be paid each month to keep your account current and avoid collection activities. However, certain charges MUST be paid in order to avoid disconnection of basic local service. Currently, for this account that amount is \$250.10.

#### **KEEP YOUR SERVICE**

You may be able to continue receiving phone service. If you receive benefits from Food Stamps, Medicaid, SSI, Federal Housing, or LIHEAP, you may qualify for Lifeline, which offers a discount of \$8.45 to \$10.20 per month on local phone service. Please call 1-888-256-5378 for more details.

#### SERVICE QUALITY

The law obligates all telecommunications carriers to provide installation and repair in a timely manner. Credits or other remedies may be available for delays in repair, installation or missed appointments. Please read next month's bill insert, Local Exchange Service Quality Requirements, for more information.

#### **CALLING CARDS**

Please note that all calling cards assigned to this account are now void and should be destroyed.



Page 3 of 4 Account Number 312 455-2199 040 8 Billing Date Mar 1, 2002

Questions? 1-800-222-0300

#### Important Information

This portion of your bill is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

No.	Date	Time	Place Called	Nun	nber	Code	Min	
Hom	ized Cr	ulls						
1	1-26	556P	BLOOMINGTH I	L 309	664-7998	D	1	3.74
2	1-25	638P	SPRINGFLD I	L 217	788-5161	D	1	3.74
3	2-28	412P	DES MOINES I	A 515	283-2913	Ð	1	4,12
Tota	l Itemiz	red Cal	ls					11.60
Key D D	for Call ay	Kwg Co	des:					
Tota	d Long	Distan	ce Charges					11.60
			ederal Char	-				
	•		ucture Main					.23
			re Maintena	nce Fe	e			.06
			harges					.01
Teta	il Local	, State	and Federal	Charg	es			30
Tax								<u> </u>
	eral at :							.35
Hino	ois at 7	<b>X</b>						.81
Municipal at 5%							.58	
Tota	d Taxon	6						1.74
Tete	I ATA I	Cham	<b>6</b> 2					13.64



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Account Number 312 455-2199 040 8
Billing Date Mar 1, 2002

Questions? 1-800-879-4653

#### Important Information

This portion of your bilt is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bilt. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

No.	Date	Time	Place Called	Number	Code	Min	
PT-1	Long	Distan	Ce				
item	ized C	ails					
1	1-27	113P	GERMANY	493464570697			
					R	1	.09
2	2-03	1236P	GERFANY	493464570697			
					R	6	.54
3	2-17	12199	GERMANY	493464570697			
					R	1	.09
4	2-17	12202	GERWAY	483464570697			
					R	9	.81
Fota	l Itemi:	zed Ca	lls				1.53
Tota	l for Pi	Γ-1 Lor	ig Distance				1.53
Tota	l Long	Distan	ice Charges				1.53
			Federal Charg				
	•		ructure Maint				.03
State Infrastructure Maintenance Fee						.01	
Tota	Loca	i, State	and Federal (	Charges			.04
Taxe							
	eral at						.05
	os at 7	•					.11
	icipal						.08
j ota	Taxe	<b>5</b>					.24
Tata	a HB S	Billing	Services Cha	ırdes			1.81



Page 1 of 4 Account Number 312 455-2199 040 8 Billing Date Feb 1, 2002

Web Site www.ameritech.com

# Monthly Statement Jan 2 - Feb 1, 2002

Previous Bill	451.99
Payment	19.04CR
Adjustments	139.50CR
Amount Past Due	293.45
Current Charges	114.94
Total Amount Due	\$408.39
Amount Due in Full By	Mar 1, 2002

#### Billing Summary

#### Questions? Call:

Ameritech Local Service	41.30
1-800-244-4444	
Repair Service:	
1-888-611-4466	
Automated Billing/Payment Arrangements:	
1-800-873-5501	
AT&T	72.37
1-800-222-0300	
HBS Billing Services	1.27
1-800-879-4653	

#### News You Can Use - Summary

AVOID DISCONNECTION

**Total of Current Charges** 

• LOCAL TOLL INFO

LONG DISTANCE INFO

• BEST TIMES TO CALL

114.94

MONEY IN YOUR POCKET

GREAT OFFER

See "News You Can Use" for additional information.

#### Ameritech Values

• Total Ameritech Savings

2.85

Savings details are reflected within your bill.

#### Detail of Payments and Adjustments

ltem				
No.	Date	Description	Adjustments	Payments
1	1-15	Payment		19.04
2	1-22	Long Distance Co Adj-AT&T	111.05CR	
3	1-22	Long Distance Co Adj-AT&T	30.66CR	
4	2-04	Late Payment Charge	2.21	
Tota	s		139.50CR	19.04

#### Ameritech Local Service

Monthly Service - Feb 1 thru Feb 28	
Line Charge	5.56
Caller Identification	5.00
Calling Name Display	.95
Federal Access Charge	445
Tetal Monthly Service	(15.96)
Local Calls	
Simplifive Call Plan	
150 Call(s) billed at \$.05 each	7.50
181 Call(s) totaling 230 minute(s)	
billed at \$.05 per minute	11.50
15% Automatic Volume Discount	2.85CR
Total SimpliFive Call Plan	16.15
Total Local Calls	16.15

No.	Date	Time	Place Calle	ed	Nun	nber	Code	Min	
tem	ized C	alls							
1	1-04	1225P	DYER	IX	219	865-7408	D	2	.60
2	1-04	1235P	GARY	11	219	882-5065	D	2	.60
3	1-04	156P	E CHICAGO	IN	219	397-6746	D	2	.60
4	1-18	257P	SPRING GRY	IL	815	675-7265	D	1	.12
5	1-28	603P	HIGHLAND	IN	219	972-6323	Ε	1	.20
Tota	litemi	zed Ca	lls						2.12

D Day E Evening

2.12 **Total Local Toll** 

### Structural Transformations in self-assembled Semiconductor Quantum Dots as observed by Transmission Electron Microscopy

Peter Möck\*+, Yuanyuan Lei\*, Nigel D. Browning\*, Harry A. Atwater\*\*

- \* Department of Physics, University of Illinois at Chicago, 845 W. Taylor Street, Chicago, Illinois 60607-7059, \* now at Department of Physics, Portland State University, Portland
- \*\* Thomas J. Watson Laboratory of Applied Physics, California Institute of Technology, MS 128-95, Pasadena, CA 91125

Transmission electron microscopy studies in both the scanning and parallel illumination modes of two generic types of self-assembled semiconductor quantum dots are reported. Fernary and quaternary II-VI and III-V structures as grown in the Stranski-Krastanow mode possess a more or less random distribution of the atoms over their respective sublattices and are typically compressively strained to a few per cent. Sn quantum dots in Si as grown by temperature and growth flux modulated molecular beam epitaxy possess the diamond structure and are compressively strained to several per cent. These strains are believed to result in atomic rearrangements inside some of the quantum dots, resulting in short and long range atomic order, phase separation, and phase transformations, when these quantum dets are stored at room temperature over time periods of several month to a few years. While our results suggest that some semiconductor quantum dots are structurally instable in the long run and that devices on their basis may fail over time, controlling structural transformations in self-assembled semiconductor quantum dots also offer the opportunity of creating atomic arrangements that nature does not provide, i.e. novel semiconductor phases that exist only as embedded threedimensional nanometer-sized entities.

**Keywords:** semiconductor quantum dots, atomic ordering, phase separation, phase transformation, nanoscience

#### 1. INTRODUCTION

Self-assembled semiconductor quantum dots (QDs) are expected to lead to "paradigm changes in semiconductor physics". As evidenced by recent textbooks 2-4 and review articles, improved optoelectronic devices (such as lasers and infrared detectors <sup>5-7</sup>) and novel microelectronic devices (such as quantum cellular automata <sup>8,9</sup>), have either been / malle were realized or may be realized when the field matures.

Analogous to the famous undergraduate problem of a particle in a box, the simplest quantum mechanical model describes a OD as a trap for an exciton (i.e. a bound state of an electron and a hole) matter wave. The size of this trap is in all three dimensions of the order of magnitude of the de Broglie wavelength of the exciton, Discrete energy levels for the hole and electron arise from this spatial confinement of the particle. The energy difference of the electron levels is of the order of magnitude 100 meV<sup>1</sup> (i.e. significantly larger as the product of the Boltzmann constant and room temperature) and it is these discrete energy states of an electron in a QD that are exploited in devices that work at around room temperature. ( . C. ~ 10n ~.

As in the particle in a box problem, the spacing of the energy levels depends sensitively on a range of parameters of the matter wave trap<sup>10</sup>. For a QD, these parameters are first and foremost its shape, size, net chemical composition and spatial chemical composition variations, lattice mismatch strain and spatial strain variations, crystallographic phase and orientation. Now since as many as a few millions of QDs are required for a typical laser device<sup>11</sup>, it is obvious that the variations in the parameters of the individual matter wave traps are to be as small as possible in order to circumvent undue broadening of the discrete electron energy states on which the operation of the device relies. Although this uniformity issue of QDs has been<sup>1</sup> and still is<sup>11</sup> a real challenge, optimisations of the growth process have been achieved in recent years on the basis of structural and spectroscopic analyses, leading to a variety of functioning QDs devices.

For functioning all-semiconductor opto-electronic devices, the QDs need to consist of appropriately sized semiconductor particles of a smaller bandgap that are completely embedded in a semiconductor matrix of a larger bandgap. No structural defects such as dislocations, stacking faults, grain or phase boundaries, and voids are allowed to exist in the QDs as this leads to non radiative recombinations of the excitons.

Structural characterizations of QDs were mainly performed by transmission electron microscopy (TEM)<sup>11-30</sup> and near surface sensitive X-ray diffraction techniques <sup>20-30</sup>. While some of these papers address morphological and structural changes as a result of thermal treatments of QDs at typical device fabrication temperatures, only very few of such investigations address the long term morphological and structural <sup>31-35</sup> stability of QDs structures at room temperature over the time span of a few years. Such structural transformation are, therefore, to be described in this paper for two generic types of quantum dots and we will expand on our earlier results.

The first type of QD results from growth in the Stranski-Krastanow mode and its variants by either molecular beam epitaxy (MBE) or metal organic chemical vapour phase epitaxy (MOCVD). III-V, II-VI, and IV-VI compound as well as group IV element semiconductor QDs are typically grown in this mode. The resultant type of QD is typically characterised by possessing a compressive lattice mismatch strain of a few per cent and a more or less random distribution of the atoms, cations, and anions over their respective sublattices. Currently, this type of QD is most popular with the scientific community as evidenced by the textbooks and review articles and will be dealt with in section 2 of this paper.

Sn QDs in Si represent a different generic type of QD, as they grow by endotaxy (i.e. crystallographically oriented growth in the bulk of a crystal rather than on its surface) following in-situ and ex-situ thermal treatments of predecessor structures that are deposited by flux and temperature modulated MBE. We will deal with this material system in section 3 of this paper. There are at present only two representatives of this kind of QD: Sn in Si and (In,Si,As) in Si. Both of these systems are characterized by a compressive lattice mismatch strain of several per cent. While the QDs in these systems possess either the diamond structure (α-Sn) or yet unidentified structures consisting of In, Si and As, the predecessor structures are substitutional solid solutions of Sn in Si and InAs in Si, both possessing the diamond structure.

One can easily estimate  $^{15}$  that there is a pressure of a few GPa on both generic types of QD and an excess Gibbs free energy of approximately 0.5 - 1 eV for every atom of such an QD associated with the typically encountered lattice mismatch strains. It is, thus, not at all inconceivable that morphological and structural transformations should be possible over a long enough time even at room temperature, which should lead to a reduction or elimination of this excess Gibbs free energy.

Our structural analyses employed TEM in both the parallel illumination and the scanning probe mode. A JEOL JEM-2010F Schottky field emission STEM/TEM and a JEOL JEM-3010 TEM were used. Parallel illumination TEM utilized both conventional diffraction contrast (CTEM) and high-resolution phase contrast (HRTEM) imaging. Atomic resolution Z-contrast imaging in the scanning probe mode (Z-STEM) proved to be especially useful for our investigations as the effects of strain fields in and around QDs and interference effects such as the formation of moiré fringe due to double diffraction conditions are negligible. The reasons for these advantages of Z-STEM over HRTEM in this line of research are founded in the particulars of the Z-contrast formation mechanism, which will be briefly discussed in the appendix. TEM specimen preparation artefacts were avoided by replacing ion-milling with chemical thinning to electron transparency wherever possible.

#### 2. QUANTUM DOTS AS GROWN IN STRANSKI- KRASTANOW MODE

For the case of Stranski-Krastanow grown II-VI and III-V compound semiconductor QDs, the analyses in the literature agree about the following observations:



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#### Ameritech Local Service

Local, State and Federal Charges	
9-1-1 Emergency System	
Billed for Chicago	1.25
Municipal Infrastructure Maintenance Fee	.68
State Infrastructure Maintenance Fee	.17
State Additional Charges	.03
Infrastructure Maintenance Credit	.79CR
Number Portability Surcharge	.28
Federal Universal Service Fee	.35
Total Local, State and Federal Charges	1.97
Taxes	
Federal at 3%	1.02
Illinois at 7%	2.38
Municipal at 5%	1.70
Total Taxes	5.10
Total Ameritech Local Service Charges	41.36

#### News You Can Use

#### **AVOID DISCONNECTION**

All of the charges must be paid each month to keep your account current and avoid collection activities. However, certain charges MUST be paid in order to avoid disconnection of basic local service. Currently, for this account that amount is \$407.52.

#### **LOCAL TOLL INFO**

Our records show that you have AMERITECH or a company that resells services of AMERITECH as your carrier for local toll service.

#### LONG DISTANCE INFO

Our records show that you have selected GLOBAL CROSSING or a company that resells services of GLOBAL CROSSING as the presubscribed carrier for all of your long distance services.

#### BEST TIMES TO CALL

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

#### MONEY IN YOUR POCKET

SBC Ameritech wants you to know that you or someone you know may be eligible for an income tax refund. Owe less tax and get cash back from the IRS through the Earned Income Tax Credit. For more information about the EITC, or to see if you qualify, cail the IRS at 1-800-829-1040 or www.irs.gov. In the City of Chicago, call 3-1-1.

#### **GREAT OFFER**

Between 2/11/02 and 4/27/02, if you purchase a 2-Line Complete Solution package with an additional line, Ameritech will waiwe the \$20.50 line connection fee. The package is \$61.95 per month and includes 2 access lines, unlimited local calling, 500 minutes of local toll, and a variety of features. Call us today to inquire. May not be available in all areas.



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Questions? 1-800-222-0300

#### Important Information

This portion of your bill is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

Long	Dista	ace							
No.	Date	Time	Place Calle	d	Nur	nber	Code	Min	
item	ized C	alls							
. 1	12-28	320P	DES MOINES	ĮÅ	515	283-2913	D	1	4.07
2	1-04	12029	HOBART	IX	219	947-3839	D	1	4.12
3	1-04	1213P	NEXH DON	٧A	703	467-8265	Ð	2	4.74
4	1-04	126P	VALPARAISO	IN	219	548-2842	D	1	4.12
5	1-15	446P	DIXON	ΊL	815	288-4512	D	2	3.98
8	1-18	307P	HOBART			947-3839	D	1	4.12
7	1-18		DE KALB			758-3711	D	1	3.74
8	1-18	318P	MORTH DADE	FL	305	402-0980	D	1	4.12
9	1-18	336P	PLEASAPRRI	WI	262	947-3355	D	1	4.12
10	1-18	406P	BISNOPRNCK	CA	925	830-1645	Đ	2	4.74
11	1-18	4119	<b>VALPARAISO</b>	IN	219	548-2842	D	1	4.12
12	1-18	418P	<b>MOCKFORD</b>	IL	815	967-2721	D	2	3.92
13	1-18	503P	ARCOLA	IL	217	268-4168	Ð	1	3.74
14	1-18	526	ROCKFORD	ΙL	815	965-3750	Ð	1	3.74
15	1-18	532P	KEOKUK	IA	319	526-2425	D	1	4.12
Tota	l Itemi	zed Ca	lls						61. <b>57</b>
Key D D		ili <del>ng</del> C	odes:						
Tota	l Long	Dista	ece Charge:	6					61.57
Loca	ul. Stat	e and	Federal Cha	ruk	25				
			tructure Ma			ce Fee			1.23
Stat	e Infra	struct	ure Mainten	an	ce F	ee			.31
Stat	e Addi	tional	Charges						.02
Tota	i Loca	l, Stat	e and Feder	al (	Char	ges			.1.56
_									
Tax		20/			<u> </u>				1.85
	eral at								4.31
	ois at i								3.08
	nicipal al Taxe								3.00 9.24
3 <b>0 U</b>	II I BAXE	75							3.24
Teti	STA la	T Chai	rges						72.37



Page 4 of 4 Account Number 312 455-2199 040 8 Billing Date Feb 1, 2002

Questions? 1-800-879-4653

#### Important Information

This portion of your bill is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

			harges and Cr				
			e bill reflects o	:harges and/or	credits	applied	
	our acc						
	Date						
	1 Long						
1	12-31	UNIV	SVC FUND				,11
Lon	g Dista	AC#					
			Place Called	Number	Code	Min	
	Long:		ice				
Hon	ized C	ails					
2	12-24	11504	GERMANY	493464570697			
					R	4	.36
3	12-30	134P	GERMANY	493464570697			
					R	3	.27
4	12-31	502P	GERMANY	493464570697			
					R	2	. 18
5	1-06	1169	GERMANY	493464570697			
					Ŕ	2	. 18
	al Itemi:						.99
Tota	ol for Pi	「−1 Lo	ng Distance				.99
Kav	for Cal	11-a-C	adae:				
	tandar						
11 3	usticial	u Ovei	2002				
Tota	d Long	Dista	ice Charges				.99
	•		•				
Loca	et, Stat	e and	Federal Charge	88			
			ructure Mainte				.112
Tax							
	eral at :						~
	oisat7						.03 .07
	nicipal :						.05
	ii Cipai i ii Taxe:						.up .15
1010	* I BAU	-					<b>c</b> 1.
Tota	JHRC	Rillies	Services Cha	****			1 27



Account Number 312 455-2199 040 B Billing Date Jan 1, 2002

Web Site www.ameritech.com

### Monthly Statement

Dec 2 - Jan 1, 2002

Bill-At-A-Glance	
Previous Bill	342.83
Payment	23.89CR
Adjustments	.00
Amount Past Due	318.94
Current Charges	133.06
Total Amount Due	\$451.99
Amount Due in Full By	Jan 28, 2002

#### Billing Summary

#### Questions? Call:

Ameritech Local Service 43.08 1-800-244-4444 Repair Service: 1-888-611-4466 Automated Billing/Payment Arrangements: 1-800-873-5501 **AT&T** 89.40

1-800-222-0300 **HBS Billing Services** .57 1-800-879-4653

**Total of Current Charges** 133.05

#### News You Can Use - Summary

- AVOID DISCONNECTION
- LONG DISTANCE INFO
- UNIVERSAL SVC FEE • BEST TIMES TO CALL
- LOCAL TOLL INFO
- NEW 224 AREA CODE
- LIFELINE SERVICE

See "News You Can Use" for additional information.

#### Ameritech Values

Total Ameritech Savings

133

1.25

**7**1

.12

ĸ

J9CR

Savings details are reflected within your bill.

#### Ameritech Local Service

Monthly Service - Jan 1 thru Jan 31 Line Charge		556
Caller Identification		5.80
Calling Name Display		5
Federal Access Charge		4.5
Total Mosthly Service		15.96
Local Calls		
Simplifive Call Plan		
185 Call(s) billed at \$.05 each		9.25
191 Call(s) totaling 259 minute(s)	6.50	
billed at \$.05 per minute	- •	12.55
15% Automatic Volume Discount		3.33CR
Total SimpliFive Call Plan		18.87
Total Lecal Calis		18.07
Local Toll		
No. Date Time Place Called Number	Code Min	
itemized Calls		
1 12-03 427P GARY IN 219 887-4955	D 1	
- 2 12-28 324P E CHICAGO IN 219 398-4608	D 2	<b>1.00</b>
Total Itemized Calls		.50
Key for Calling Codes:		

18.54 mist no 14.04 chen

Local, State and Federal Charges 9-1-1 Emergency System Billed for Chicago

Municipal Infrastructure Maintenance Fee

State Infrastructure Maintenance Fee

Infrastructure Maintenance Credit

Number Portability Surcharge Federal Universal Service Fee Total Local, State and Federal Charges

State Additional Charges

D Day

**Total Local Tell** 



Page 2 of 4
Account Number 312 455-2199 040 8
Billing Date Jan 1, 2002

#### Ameritech Local Service

Taxes	
Federal at 3%	1.07
Illinois at 7%	2.49
Municipal at 5%	1.78
Total Taxes	5.34
Total American Lead Couring Charges	an ct.

#### News You Can Use

#### **AVOID DISCONNECTION**

All of the charges must be paid each month to keep your account current and avoid collection activities. However, certain charges MUST be paid in order to avoid disconnection of basic local service. Currently, for this account that amount is \$451.23.

#### **LOCAL TOLL INFO**

Our records show that you have AMERITECH or a company that resells services of AMERITECH as your carrier for local toll service.

#### LONG DISTANCE INFO

Our records show that you have selected GLOBAL CROSSING or a company that resells services of GLOBAL CROSSING as the presubscribed carrier for all of your long distance services.

#### **NEW 224 AREA CODE**

A new overlay area code, 224, has been ordered by the Illinois Commerce Commission to overlay the same geographic region of Illinois as the 847 area code. Area code 224 may be assigned for new service in this region. SBC Ameritech rates & existing phone numbers won't change as a result of the overlay. Questions? Call 1-800-378-2222 or visit www.ameritech.com/areacode.

#### UNIVERSAL SVC FEE

Effective 1/1/02, the Federal Universal Service Fee increased. This fee supports telecommunication needs of low-income households, consumers living in high cost areas, schools, and libraries and rural hospitals. Your current bill reflects this change.

#### LIFELINE SERVICE

Lifeline offers a discount of \$8.45 to \$10.20 per month on local phone service. To qualify, you must receive benefits from Food Stamps, Medicaid, SSI, Federal Housing, or LIHEAP. Please call 1-888-256-5378 for more details.

#### **BEST TIMES TO CALL**

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.



Page 3 of 4 Account Number 312 455-2199 040 8 Billing Date Jan 1, 2002

Questions? 1-800-222-0300

#### Important Information

This portion of your bill is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

Long I	Distan	CO							
No.	Date	Time	Place Calle	ed	Nur	nber	Code	Min	_
Itomiz									
1 1	1-20		<b>BESHOPRACH</b>		_		D	1	4.07
2 1	1-20		FLORALPARK				D	1	4.07
3 1	12-03	500P	WLPARAISO	IN	219	484-1404	Đ	1	4.07
4 1	12-03	5147	RESHOPRINCH				Đ	1	4.07
5 1	12-04	1507	ATLANTA			350-0917	Đ	1	4.07
6 1	2-04		ATLANTA			350-0917	Ð	1	4.07
	12-14		CHANA			271-4258	D	2	4.84
			DE KALB			758-3711	D	2	3.98
			<b>EXPLANT</b>			947-3839	D	2	4,84
10 1	12-18	538P	EDCK CUT	ΙŁ	815	885-2090	D	3	4.22
11 1	12-18		MELLEVNE			969-4036	D	2	4.84
	12-18		THEEKSYL			241-5321	D	2	4.64
13 1	12-18	907P	<b>HECHEGANCY</b>				E	2	4.64
	12-19		<b>BEDSON</b>			288-4512	D	2	3.96
15 1	12-21		OVERLANDPK				D	1	4.07
	12-21		DAVENPORT			344-3750	D	1	4.07
	12-21		ATLANTA			350-0917	D	1	4.07
	12-21		MEN YORK	ΝY	212	852-6888	D	1	4.07
Total	hemiz	ed Ca	ils						76.08
Key te	ur Cali	ling C	edes:						
D Dav	Y		E	Ēνε	ening	ī			
Total	Long i	Distac	ce Charge:	•					76.84
			Federal Cha						
			ructure Mai						1.52
			are Mainten	and	e Fe	e			.38
			Charges		_				.01
Total	Lecal	, State	and Federa	af C	hen	jes			1.91
Taxes							·		
	al at 3								2.28
	s at 75	-							5.33
	cipal a								3.80
Total	Taxos	3							11.41
Total	AT&T	Chan	<b>90:</b> 4						89.40



Page 4 of 4
Account Number 312 455-2199 040 8
Billing Date Jan 1, 2002

Questions? 1-800-879-4653

#### Important Information

This portion of your bill is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toil charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

#### **Current Charges**

Miscellaneous Charges and Cre	dits			
This section of the bill reflects o		credits	applied	
to your account				
No. Date Description				
PT-1 Long Distance				
1 11-30 UNIV SVC FUND				.95
Long Distance				
No. Date Time Place Called	Number	Code	Min	
PT-1 Long Distance				
Itemized Calls	400404570007			
2 12-09 112P GERMANY	493464570697			**
3 12-15 1254P GERMANY	493464570697	R	4	.36
3 12-15 1254P GERMANY	483404070087	R	1	.09
Total Itemized Calls		*	1	.va .45
				.45
Total for PT-1 Long Distance				.40
Key for Calling Codes:				
R Standard Overseas				
Total Long Distance Charges				.45
Local, State and Federal Charge	15			
Municipal Infrastructure Mainte				.01
Taxes				
Federal at 3%				.01
Illinois at 7%				.03
Municipal at 5%				.02
Total Taxes				.06
				$\sim$
Total HBS Billing Services Cka	rges			(.57)



19.04





Page 1 of 4 Account Number 312 455-2199 040 8 Billing Date Dec 1, 2001

Web Site www.ameritech.com

## Monthly Statement

Nov 2 - Dec 1, 2001

Previous Bill	428.47	
Payment	16.53CR	
Adjustments	149.81CR	
Amount Past Due	262.13	
Current Charges	80.70	
Total Amount Due	\$342.83	
Amount Due in Full By	Dec 29, 2001	

#### Billing Summary

#### Questions? Call:

1-800-879-4653

**Ameritech Local Service** 43.50 1-800-244-4444 Repair Service: 1-888-611-4466 Automated Billing/Payment Arrangements: 1-800-873-5501 AT&T 32.82 1-800-222-0300

**Total of Current Charges** 80.70

23.89 pint pu den 318.94 still ontstanding

4.38

#### News You Can Use - Summary

- AVOID DISCONNECTION
- LONG DISTANCE INFO

**HBS Billing Services** 

- BEST TIMES TO CALL
- LOCAL TOLL INFO
- RATE CHANGE
- WE HAVE A NEW NAME

SPECIAL NEEDS

See "News You Can Use" for additional information.

#### Ameritech Values

• Total Ameritech Savings

3.63

.04CR

Savings details are reflected within your bill.

#### **Detail of Payments and Adjustments**

Item		
No. Date Description	Adjustments	Payments
1 11-13 Payment		16.53
2 12-04 Late Payment Charge	2.15	
3 12-04 Long Distance Co Adj-AT&T	151.96CR	
Totals	149.81CR	16.53

#### Ameritech Local Service

Monthly Service - Dec 1 thru Dec 31	
Line Charge	5.56
Caller Identification	5.00
Calling Name Display	.95
Federal Access Charge	4.45
Total Monthly Service	15.96
Local Calls	
Simplifive Call Plan	
185 Call(s) billed at \$.05 each	9.25
245 Call(s) totaling 299 minute(s)	
billed at \$.05 per minute	14.95
15% Automatic Volume Discount	3.63CR
Total Simplifive Call Plan	20.57
Total Local Cails	28.57

#### Other Charges and Credits

thru Nov 30, 2001

This section of your bill reflects charges and credits resulting from

Item No. Description	Quantity	Monthly Charges
Effective Oct 2, 2001, your		
Bill reflects a decrease of		
\$.02 in your Monthly		
Service charges. Charges are		
prorated from Oct 2, 2001		

1. Monthly Service Services Changed on Nov 26, 2001 Credits for Services Removed

(Monthly Charges were Billed in Advance and

are Prorated from Nov 27, 2001 to Dec 1, 2001)

2. Monthly Service 17.02 2.27CR



Page 2 of 4 Account Number 312 455-2199 040 8 Billing Date Dec 1, 2001

#### Ameritech Local Service

Item Monthly	
No. Description Quantity Charges	
Charge to Restore your Service	
on Nov 27, 2001	
1. Reconnection Charge	12.40
Charges for Services Added	
(Monthly Charges are Prorated from Nov 28, 2001	
to your Billing Date, Dec 1, 2001 )	
2. Monthly Service (17.02)	1.69
3. Annual Waiver of Reconnection	
Credit	12.40Cl
Total Other Charges and Credits	.6201
Lecal Tell	
No. Date Time Place Called Number Code Min	
Itemized Calls	
1 11-13 711P GARY IN 219 887-4955 E 1	. 20
Key for Calling Codes:	
Rey for Cathing Codes. E. Evening	
r cacumin	
Local, State and Federal Charges	
9-1-1 Emergency System	
Billed for Chicago	1.25
Municipal Infrastructure Maintenance Fee	.72
State Infrastructure Maintenance Fee	.18
State Additional Charges	.03
Infrastructure Maintenance Credit	.79C
Number Portability Surcharge	.28
Federal Universal Service Fee	.32
Total Local, State and Federal Charges	(1.99)
<del>-</del>	
Taxes	
Federal at 3%	1.08
Ilknois at 7%	2.52
Municipal at 5%	1.80
Total Taxes	S.46

#### News You Can Use

#### AVOID DISCONNECTION

All of the charges must be paid each month to keep your account current and avoid collection activities. However, certain charges MUST be paid in order to avoid disconnection of basic local service. Currently, for this account that amount is \$342.12.

#### **LOCAL TOLL INFO**

Our records show that you have AMERITECH or a company that resells services of AMERITECH as your carrier for local toll service.

#### LONG DISTANCE INFO

Our records show that you have selected GLOBAL CROSSING or a company that resells services of GLOBAL CROSSING as the presubscribed carrier for all of your long distance services.

#### RATE CHANGE

Effective January 3, 2002, SBC Ameritech will simplify the pricing for your intrastate/intralata local toll calls to areas outside of the Ameritech territory. Instead of paying based on the mileage and the time of day, you will pay one flat rate of \$.12 a minute for these calls. For information about Ameritech optional calling plans, please call us at 1-800-244-4444.

#### **BEST TIMES TO CALL**

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

#### WE HAVE A NEW NAME

Family is important to us! And as a proud member of the SBC Communications Inc. family of companies we're changing our name to reflect that. We're now SBC Ameritech Illinois.

#### SPECIAL NEEDS

SAVE with Ultimate Power hearing aid batteries. Special pricing for the longest-lasting batteries for digital & analog hearing aids. Tested and recommended by hearing aid manufacturers. Pay as little as \$.36 per cell after manufacturer rebates. Hear better over the telephone with powerful hearing aid batteries and SAVE. Call the Special Needs Center at 800.433-8505 for details.



Page 3 of 4
Account Number 312 455-2199 040 8
Billing Date Dec 1, 2001

Questions? 1-900-222-0300

#### Important Information

This portion of your bill is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

No.	Date	Time	Place Called	Number	Code	Min	
Non	ized Ca	ills					<del></del>
1	11-05	7377	MCXFORD I	L 815 965-3750	E	1	3.69
2	11-07	411A	WALPARAISO I	N 219 548-0631	E	1	4.07
3	11-07	418P	<b>MENLANDPK K</b>	S 913 661-0211	D	1	4,07
4	11-13	4457	WALPARAISO I	N 219 548-0631	D	1	4.07
5	11-13	803	MESMOPRINCH C	A 925 830-1645	Ε	1	4.07
6	11-13	8117	ECCEPORD I	L 815 987-2721	E	2	3.88
7	11-13	824P	CHALOTTE N	C 704 388-0568	Ē	1	4.07
Tota	l Itemia	ed Ca	<b>l</b> is				27.92
Key	for Call	ling C	adas:				
D D	ау	-	E Ev	ening/			
Tota	i Long	Distan	ce Charges				27.92
	<del>-</del>		Federal Charg				
			recture Maint				.56
			re Maintenar	nce F <del>e</del> e			.14
			Charges				.01
	لمحمال	, Stat	and Federal	Charges			.71
	ii Loom			_			
Tota	9.8						
Taxe Fede	es eral at 3				·		.84
Taxo Fede	eral at 3 pis at 7	%					.84 1.95
Taxo Fede Bino	es eral at 3	%			·		
Taxo Fede Mur	eral at 3 pis at 7	% at 5%			<del></del>		1.95



Page 4 of 4
Account Number 312 455-2199 040 8
Billing Date Dec 1, 2001

Questions? 1-800-879-4653

#### Important Information

This portion of your bill is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

This	section	n of th	e bill reflects o	harges and/or	credits	applied	
to yo	N# acc	ount					
No.	Date	Descr	iption				
	Leeg						
1	10-31	UNIV	SVC FUND				.24
Long	Dista	ace_					
			Place Called	Number	Code	Min	
PT-1	Long	Distan	CB				
	ized C						
2	10-27	222P	GERMANY	49309273840			
					R	25	2.25
3	10-25	1139A	GERMANY	493464570697			
					R	7	,63
4	11-11	1252P	GERMANY	493464570697			
					R	1	,09
. 5	11-11	1253P	GERMANY	493464570697			
			-		R	1	.09
6	11-15	205P	GERIVAILY	493464570697			
					R	5	.45
	l Itemi						3.51
Tota	l for P	i-1 Lor	ng Distance				3.51
Key	for Cal	ling C	odes:				
RS	tandar	d Ove	2692				
Tota	i Long	Dista	nce Charges				3.51
			Federal Charg				
			ructure Mainte				.07
State	e bufra:	structi	re Maintenan	ce Fee			.02
Tota	Leca	l, State	and Federal (	Charges			.09
Taxo							
	erai at						
	ois at 7						.25
	icipal						.18
Tota	Taxe	\$					.54
Tot-	JUNES	Rilline	j Services Cha	rnes			4.38



Page 1 of 4 Account Number 312 455-2199 040 8 Billing Date Nov 1, 2001

Web Site www.ameritech.com

# Monthly Statement Oct 2 - Nov 1, 2001

Bill A	t-A-	G	ar	псе
--------	------	---	----	-----

Previous Bill	283.01	
Payment	17.16CR	
Adjustments	.93	
Amount Past Due	266.78	
Current Charges	161.69	
Total Amount Due	\$428.47	
Amount Due in Full By	Nov 28, 2001	

#### Billing Summary

#### Questions? Call:

Ameritech Local Service 52.41 1-800-244-4444 Repair Service: 1-888-611-4466

Automated Billing/Payment Arrangements: 1-800-873-5501

AT&T 109.23 1-800-222-0300

**HBS Billing Services** 05 1-800-879-4653

161.69 **Total of Current Charges** 

#### News You Can Use - Summary

AVOID DISCONNECTION

LOCAL TOLL INFO

LONG DISTANCE INFO

IMPORTANT INFO

BEST TIMES TO CALL

GO PAPERLESS

SPECIAL NEEDS

See "News You Can Use" for additional information.

#### Amerited L. Values

• Total Ameritech Savings

4.32

Savings details are reflected within your bill.

#### Detail of Payments and Adjustments

item		
No. Date Description	Adjustments	Payments
1 10-15 Payment		17.16
2 10-15 Local Usage Service	es 1.65CR	
3 11-04 Late Payment Char	ge 2.58	
Totals	.93	17.16

#### Ameritech Local Service

Menthly Service - Nov 1 thre Nov 38	
Line Charge	5.56
Caller identification	5.00
Calling Name Display	.95
Federal Access Charge	4.47
Tetal Monthly Service	15.96
Local Calis	
Simplifive Call Plac	
195 Call(s) billed at \$.05 each	9.75
258 Call(s) totaling 381 minute(s)	
billed at \$.05 per minute	19.05
15% Automatic Volume Discount	4.32CR
Total SimpliFive Call Plan	24.48
Total Local Calls	24.48

#### Other Charges and Credits

This section of your bill reflects charges and credits resulting from account activity.

ltem Monthly No. Description Quantity Charges Effective Oct 2, 2001, your Bill reflects a decrease of \$.05 in your Monthly

Service charges. Charges are prorated from Oct 2, 2001 thru Oct 30, 2001

1. Monthly Service

2. Calendar year 2000 net 49CR merger savings credit **Total Other Charges and Credits** .54CR

.05CR



Page 2 of 4 Account Number 312 455-2199 040 8 Billing Date Nov 1, 2001

#### Ameritech Local Service

Local Toll No. Date Time Place	ce Called	Number	Code	Min	
Itemized Calls					
1 10-15 732P NERO	VILLYL III	219 794-9535	E	2	.40
2 10-15 817P NERS	RITTAL IN	219 647-6061	É	1	.20
3 10-17 353P CROI	MPOINT IN	219 663-7250	D	2	.60
4 10-19 455P CROI	MPOINT IN	219 663-5215	D	1	.30
5 10-19 549P GARY	y in	219 944-8361	E	1	.20
6 10-23 441P CRO	AMPOINT IN	219 663-7250	D	2	.60
7 10-29 437P NERI	RILLAR IN	218 647-6061	D	2	,60
8 10-29 555P HTG	ELAND IN	219 836-2788	E	2	.40
9 10-29 504P WHIT	TING IN	219 473-6420	E	2	.40
Total Itemized Calls					3.70
Key for Calling Codes  D Day	E Ev	ening			
Total Local Toll					3.70
Local, State and Fede		P\$		· · · <u></u> · · · · · · · · · · · · · · · · · ·	
9-1-1 Emergency Syst	tem				
Billed for Chicago		_			1.25
Municipal Infrastruct					.88
State infrastructure N		ce tee			.22
State Additional Char-	•	F.			.04
Infrastructure Mainte		FORM.			.79CF .28
Number Portability Su Federal Universal Ser					.26 .32
Total Local, State and		Charges			.32 2.26
, , , , , , , , , , , , , , , , , , ,					m+m-0
Taxes					
Federal at 3%					1.32
Illinois at 7%					3.07
Municipal at 5%	and the second second				2.20
Total Taxes					6.59
Total Ameritech Loca	l Service	Charges			52.41

#### News You Can Use

#### **AVOID DISCONNECTION**

All of the charges must be paid each month to keep your account current and avoid collection activities. However, certain charges MUST be paid in order to avoid disconnection of basic local service. Currently, for this account that amount is \$428.00.

#### **LOCAL TOLL INFO**

Our records show that you have AMERITECH or a company that resells services of AMERITECH as your carrier for local toll service.

#### **LONG DISTANCE INFO**

Our records show that you have selected GLOBAL CROSSING or a company that resells services of GLOBAL CROSSING as the presubscribed carrier for all of your long distance services.

#### IMPORTANT INFO

If you subscribe to a package, please be advised that non-payment or partial payment of your bill may result in the removal of the unregulated services that are included in a package. If your payment is sufficient to cover them, the regulated components of the package will remain on the account and be billed at their tariffed rates.

#### **BEST TIMES TO CALL**

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us 'Wednesdays through Fridays.

#### GO PAPERLESS

Go paperless with on-line billing! See and pay your Ameritech bill on-line each month. No stamps, no checks, no waste, no waiting. Enroll in Ameritech's on-line billing program at www.ameritech.com.

#### SPECIAL NEEDS

Hearing Aid users can save up to 70% or more with a special promotion on new high-power, long lasting hearing aid batteries (available in all sizes). For as low as \$0.24 per cell after manufacturer rebate. Hundreds of products to help with hearing, vision, speech or mobility problems are also available from the Special Needs Center. For more info, please call 1 800-433-8505.





Page .. 3 of 4 sber 312 455-2199 040 8 Billing Date Nov 1, 2001

Questions? 1-800-222-0300

#### Important Information

This portion of your bill is provided as a service of Americach to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

Texas	
Federal at 3%	2.79
Minois at 7%	6.51
Municipal at 5%	4.65
Total Taxes	13.95
Total AT&T Charges	109.23

#### **Current Charges**

Long Distance No. Date Time Place Called Number Code Min **Itemized Calls** 9-25 313P NEW YORK NY 212 966-0927 9-28 359P NORTH DADE FL 305 402-0980 ۵ 4.07 7 1 9-28 435P ST LOUIS NO 314 865-3129 D (10) 9-28 449P BISHOPRICH CA 925 830-1645 D 4.07 9-28 548P NEWBUFFALO NI 618 469-8200 D 4.64 9-28 844P ATLANTA GA 404 350-0917 4.07 9-28 914P ATLANTA GA 404 350-0017 4.07 9-28 945P ATLANTA GA 404 350-0017 4.07 10-15 648P DECATOR IL 217 421-4795 3.74 10-15 658P NORTH DADE FL 305 402-0980 10 4.07 11 10-19 442P NOBART IN 219 947-3839 4.07 12 10-19 445P DECATOR IL 217 421-4795 3.74 13 10-19 602P ATLANTA GA 404 350-0917 4.07 14 10-21 553P NOCKFORD IL 815 965-3750 3.66 15 10-21 554P ROCKFORD IL 815 965-3750 3.86 10-21 636P OVERLANDPK IS 913 661-0211 18 4.07 10-21 753P VALPARAISO IN 219 548-0631 17 4.07 18 10-22 258P VALPARAISO IN 219 548-0631 4.07 19 10-22 359P VALPARAISO IN 219 548-0631 4.07 6A 404 350-0917 10-22 **500P ATLANTA** 4.07 10-22 518P BLOOMINGTN IL 309 864-7996 21 3.74 22 10-24 413P OVERLAHOPK IS 913 661-0211 4.07 23 10-24 437P BOULDER CO 303 499-6259 4.07

**Key for Calling Codes:** 

**Total Itemized Calls** 

D Day

Total Long Distance Charges Local, State and Federal Charges	92.94
Municipal Infrastructure Maintenance Fee	1.86
State Infrastructure Maintenance Fee	.46
State Additional Charges	.02
Total Local, State and Federal Charges	2.34

E Evening

92.94

N Night/Weekend

J. 11. 2001 Hon'za wichen has a wahing house moray 3 ched in home and which was



Page 4 of 4
Account Number 312 455-2199 040 8
Billing Date Nov 1, 2001

Questions? 1-800-879-4653

#### Important Information

This portion of your bill is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

#### **Current Charges**

Miscellaneous Charges and Credits
This section of the bill reflects charges and/or credits applied
to your account.
At Bear Developed

No. Date Description
PT-1 Long Distance
1 09-30 UNIV SVC FUND

.05

Total HBS Billing Services Charges

.05



Page 1 of 4 Account Number 312 455-2199 040 8 Billing Date Oct 1, 2001

Web Site www.ameritech.com

### Monthly Statement Sep 2 - Oct 1, 2001

36p 2 - 3ct 1,

Previous Bill	126.09
Payment	18.14CR
Adjustments	42.68CR
Amount Past Due	64.29
Current Charges	218.72
Total Amount Due	\$283.01
Amount Due in Full By	Oct 29, 2001

#### Billing Summary

Bill At-A-Glance

#### Quastions? Call:

Ameritech Local Service
1-800-244-4444
Repair Service:
1-888-611-4466
Automated Billing/Payment Arrangements:
1-800-873-5501

AT&T 1-800-222-0300

HBS Billing Services 1-800-879-4653

#### News You Can Use - Summary

AVOID DISCONNECTION

**Total of Current Charges** 

- LOCAL TOLL INFO
- LONG DISTANCE INFO
- EUCL RATE CHANGE
- DIALING CHANGE
- BEST TIMES TO CALL

218.72

SPECIAL NEEDS

See "News You Can Use" for additional information.

#### Ameritech Values

Total Ameritech Savings

12.59

Savings details are reflected within your bill.

#### Detail of Payments and Adjustments

Item				
No.	Date	<u>Description</u>	Adjustments	Payments
1	9-12	Payment	• ***	18.14
2	9-13	Long Distance Co Adj-AT&T	42.66CR	
Tota	s		42.66CR	18.14

#### Ameritech Local Service

Line Charge	5.56
Caller Identification	5.00
Calling Name Display	.95
Federal Access Charge	4.47
Total Monthly Service	15.96
Local Calls	
Simplifive Call Plan	
241 Call(s) billed at \$.05 each	12.05
350 Call(s) totaling 598 minute(s)	
billed at \$.05 per minute	29.90
30% Automatic Volume Discount	12. <del>59</del> CF
Total SimpliFive Call Plan	29.36
Total Local Calls	29.36

#### Other Charges and Credits

This section of your bill reflects charges and credits resulting from account activity.

Item Monthly

No. Description Quantity Charges

Effective Aug 9, 2001, your

Bill reflects an increase of
\$.02 in your Monthly

Service charges. Charges are
prorated from Aug 9, 2001

thru Sep 30, 2001

Local Toll

1. Monthly Service

No.	Date	Time	Place Calle	ed	Number	Code	Min	
Item	ized Ca	ilis						
1	9-05	436P	SPRING GRY	ΙL	815 675-7265	D	2	.38
2	9-10	541P	HAMPOND	I#	219 852-0018	Ε	1	.20



Page 2 of 4 Account Number 312 455-2199 040 8 Billing Date Oct 1, 2001

#### Ameritech Local Service

Tota	i Amer	iteck	Local Serv	ice Charges				57.00
Tota	l Taxes	3						7.11
	icipal a							2.37
Illino	ois at 7	<b>%</b>						3.32
Fede	eral at 3	1%						1.42
Texe	18							
Tota	Local	, State	and Fede	ral Charges				2.34
			l Service F					.37
			ty Surchar	•				.28
			sintenance					.79£
State	e Addit	ional (	Charges					.04
State	e Infras	tructi	ire Maintei	nance Fee				.24
Mun	icipal l	nfrast	ructure Ma	intenance Fe	e			.95
Bille	d for C	nicago	•					1.25
			System					
Loca	il. State	e and i	Federal Ch	arses				
Tota	Local	Toil						2.18
D D	ay		E	Evening		•	l Night/We	ekend
Key !	for Call	ing C	odes:					
Tota	l Itemiz	ed Ca	Hs					2.18
4	9-28	614P	HIGHLAND	IN 219 972-	6323	E	1	.20
3	9-28	443P	DYER	IN 219 865-	7408	D	2	.60
2	9-17	506P	HAMMOND	I# 219 933-	2968	E	2	.40
1			HIGHLAND	IN 219 972-		1	2	.40
No.	Nate	Time	Place Cal	ed Number		Code	Min	

#### News You Can Use

#### **AVOID DISCONNECTION**

All of the charges must be paid each month to keep your account current and avoid collection activities. However, certain charges MUST be paid in order to avoid disconnection of basic local service. Currently, for this account that amount is \$249.53.

#### LOCAL TOLL INFO

Our records show that you have AMERITECH or a company that resells services of AMERITECH as your carrier for local toll service.

#### **LONG DISTANCE INFO**

Our records show that you have selected GLOBAL CROSSING or a company that resells services of GLOBAL CROSSING as the presubscribed carrier for all of your long distance services.

#### **EUCL RATE CHANGE**

Effective August 9, 2001, the Federal Access Charge for Residential primary and single line Business customers increased. Lifeline customers will continue to receive credit for the Federal Access Charge. Your current bill reflects this change.

#### DIALING CHANGE

SBC Ameritech customers in Chicago can dial 11 digits (1 + area code + 7-digits) for ALL calls, including local. Eleven-digit dialing will be required in the future when a new area code is added to your area. The 847 area will require this new dialing change in early January 2002. Rates for SBC calls won't change as a result of 11-digit dialing. Try it today! Questions? Call 1-800-378-2222.

#### **BEST TIMES TO CALL**

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

#### SPECIAL NEEDS

Hearing Aid users can save up to 70% or more with a special promotion on new high-power, long lasting hearing aid batteries (available in all sizes). For as low as \$0.24 per cell after manufacturer rebate. Hundreds of products to help with hearing, vision, speech or mobility problems are also available from the Special Needs Center. For more info, please call 1 800-433-8505.



SVOBODA ALEXANDRIA DIMITROVA FLR 3-RR

1149 W TAYLOR CHICAGO, IL 60607-4221 Page 3 of 4

Account Number 312 455-2199 040 8 Billing Date Oct 1, 2001

Questions? 1-800-222-0300

#### Important Information

This portion of your bill is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

#### **Current Charges**

Long	Dista	RCO							
No.	Date	Time	Place Call	eď	Nur	nber	Code	Min	_
ltem	ized Cı	ılls							_
1	8-29	552P	ROYAL DAK	ĦΙ	248	583-8121	D	1	4.04
2	8-29	626P	NEW YORK	ИY	212	852-6888	Đ	1	4.04
3	8-29	732P	ATLAKTA	GA	404	350-0917	Ε	1	4.04
4	8-29	758P	<b>BLOCKT NETA</b>	ΙL	309	664-7998	Ε	1	3.69
5	8-29	816P	VALPARAISO	I	219	548-0631	Ε	1	4.04
6	8-29	829P	H BLOOMFLD	Ш	248	671-5323	E	1	4.04
7	9-05	400P	DECATUR	IL	217	421-4795	D	2	3.98
8	9-05	533F	AUSTIN	ΤX	512	837-3228	D	2	4.64
9	9-05	539P	BISHOPRICE	CA	925	830-1645	D	2	4.64
10	9-05	547P	VALPARAISO	IN	219	465-0333	D	2	4.64
11	9-06		VALPARAISO				D	1	4.07
12	9-06	418P	VALPARAISO	I	219	465-7253	D	2	4.64
13	9-06	422P	WESTPORT	CT	203	227-8466	0	1	4.07
14	9-06		BELYIDERE			547-1811	Đ	2	3.98
15	9-06		W BLOOMFLD	MI	248	671-5 <b>3</b> 23	D	2	4.64
16	9-06	859P	WESTFORT			227-8466	E	1	4.07
17	9-07	745P	VALPARAISO	IN	219	548-0631	E	1	4.07
18	9-07	847P	VALPARAISO	IN	219	548-0631	Ε	1	4.07
19	9-07	10499	VALPARAISO	IN	219	548-0631	E	1	4.07
20	9-10	547P	KEOKOK	IA	319	526-2425	0	1	4.07
21	9-10	555P	DE KALS	ΙL	815	758-3711	D	1	3.74
22	9-10	638P	SPRINGFLD	OH	937	390-5593	D	1	4.07
23	9-10	804P	ATLAKTA	GΑ	404	350-0917	Ε	1	4.07
24	9-12	418P	BOWLDER	$\alpha$	303	499-6259	D	1	4.07
25	9-14	1210P	DIXM	ΙL	815	288-4512	D	2	3.98
26	9-15	120P	<b>KILLERAPOLS</b>	M	952	854-4538	N	2	4.64
27	9-15	211P	SPRINGFLD	OH	937	390-5593	N	2	4.64
28	9-15		KALAWAZ00	НŢ	616	343-6868	M	2	4.64
29	9-17	457P	HOBART	IN	219	947-3839	D	1	4.07
30	9-17		SPRINGFLD			390-5593	D	1	4.07
31	9-17		WARREN			283-5335	D	1	4.07
32	9-17		BELYIDERE			547-1811	D	1	3,74
33	9-17		ARCOLA	ΙL	217	268-4168	Ę	1	3.69
Tota	l Itemiz	ed Ca	lis						137.03

Key for Calling Codes:

D Day E Evening N Night/Weekend

**Total Long Distance Charges** 

137.83

Local, State and Federal Charges	
Municipal Infrastructure Maintenance Fee	2.74
State Infrastructure Maintenance Fee	.69
State Additional Charges	.03
Total Local, State and Federal Charges	3.46
Taxes	
Federal at 3%	4.11
Illinois at 7%	9.59
Municipal at 5%	6.85
Total Taxes	20.55
Total AT&T Charges	161.04



Page 4 of 4
Account Number 312 455-2199 040 8
Billing Date 0ct 1, 2001

Questions? 1-800-879-4653

#### Important Information

This portion of your bill is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toil charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

Miscellaneous Charges and Credits			
This section of the bill reflects charges and/or	credits	applied	
to your account.			
No. Date Description			
PT-1 Long Distance			
1 08-31 UNIV SVC FUND			.04
Long Distance			
No. Date Time Place Called Number	Code	Min	
PT-1 Long Distance			
temized Calis			
2 9-23 1148A GERMANY 493464570697	_	_	
	R	Б	.54
Key for Calling Codes: R Standard Overseas			
Local, State and Federal Charges			
Municipal Infrastructure Maintenance Fee	•		.01
Taxes			
Federal at 3%			.02
Illinois at 7%			.04
Municipal at 5%			.03
Total Taxes			.09
Total HBS Billing Services Charges			.68



SV0800A ALEXANDRIA **AVORTIMIC** FLR 3-RR 1149 W TAYLOR CHICAGO, IL 60607-4221

Page 1 of 4 Account Number 312 455-2199 040 8 Billing Date Sep 1, 2001

Web Site www.ameritech.com

# Monthly Statement Aug 2 - Sep 1, 2001

BIII-At-A-Giance			
Previous Bill			85,26
Payment			18.00CR
Adjustments	84 <b>7</b> 774		23.89CR
Amount Past Due			43,37
Current Charges			81.72
Total Amount Due	\$1	25.09	
Amount Due in Full By		Sep	28, 2001

#### Billing Summary

#### Questions? Call:

Ameritech Local Service 38.36 1-800-244-4444

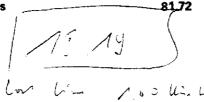
Repair Service: 1-888-611-4466

Automated Billing/Payment Arrangements: 1-800-873-5501

AT&T 42.73 1-800-222-0300

**HBS Billing Services** .63 1-800-879-4653

**Total of Current Charges** 



#### News You Can Use - Summary

AVOID DISCONNECTION

LOCAL TOLL INFO

LONG DISTANCE INFO

• EUCL RATE CHANGE

• BEST TIMES TO CALL

GREAT OFFER

See "News You Can Use" for additional information.

#### Amerite: \ Values

Total Ameritech Savings

2.50

Savings details are reflected within your bill.

#### Detail of Payments and Adjustments

ltem	t			
No.	Date	Description	Adjustments	Payments
1	8-23	Long Distance Co Adj-AT&T	19.60CR	
2	8-23	Long Distance Co Adj-AT&T	4.33CR	
3	8-25	Payment		18.00
4	9-04	Late Payment Charge	.04	
Tota	ls	•	23.89CR	18.00

#### Ameritech Local Service

	5.56
	5.00
	4.45
	15.96
	`
	6.80
	9.85
	2.50CR
ن لاک	14.15
-	14.15
	212

#### Other Charges and Credits

This section of your bill reflects charges and credits resulting from account activity.

ltem			Monthly	
No.	Description	Quantity	Charges	
	ffective Jun 1, 2001, your			
Į.	Bill reflects a decrease of			
9	\$.07 in your Monthly			
:	Service charges. Charges are			
1	prorated from Jun 1, 2001			
1	thru Aug 30, 2001			
1, 1	Monthly Service			

.21CR

Printed on Redyclatik Paper



Page 2 of 4
Account Number 312 455-2199 040 8
Billing Date Sep 1, 2001

#### Ameritech Local Service

tem Monthly	
to Description Quantity Charges	
Effective Jul 3, 2001, your	
Bill reflects an increase of	
\$.10 in your Monthly	
Service charges. Charges are	
prorated from Jul 3, 2001	
thru Aug 30, 2001	
1. Monthly Service	.19
otal Other Charges and Credits	.02CI
ocal Toli	
No. Date Time Place Called Number Code Min	
temized Calls	
1 8-21 232P GARY IN 219 977-4289 D 1	.30
2 8-21 301P GARY IN 219 944-8361 D 1	.30
3 8-29 633P GARY IN 219 887-4955 E 1	.20
4 8-29 832P HIGHLAND IN 219 972-6323 E 1	. 20
5 8-29 910P HAMMOND IN 219 933-0029 E 3	.60
otal Itemized Calls	1.60
(ey for Calling Codes:	
Day E Evening	
fotal Local Toll	1.60
ocal, State and Federal Charges	
)-1-1 Emergency System	
Billed for Chicago	1.25
Viunicipal Infrastructure Maintenance Fee	.63
State Infrastructure Maintenance Fee	.16
State Additional Charges	.03
nfrastructure Maintenance Credit	. <b>79</b> 01
Number Portability Surcharge	.28
ederal Universal Service Fee	.37
otal Local, State and Federal Charges	1.93
exes	
ederal at 3%	.95
llinois at 7%	2.21
Municipal at 5%	1.58
otal Taxes	4.74
Total Ameritach Local Service Charges	38.36

#### News You Can Use

#### AVOID DISCONNECTION

All of the charges must be paid each month to keep your account current and avoid collection activities. However, certain charges MUST be paid in order to avoid disconnection of basic local service. Currently, for this account that amount is \$67.62.

#### **LOCAL TOLL INFO**

Our records show that you have AMERITECH or a company that resells services of AMERITECH as your carrier for local toll service.

#### **LONG DISTANCE INFO**

Our records show that you have selected GLOBAL CROSSING or a company that resells services of GLOBAL CROSSING as the presubscribed carrier for all of your long distance services.

#### **EUCL RATE CHANGE**

Effective July 3, 2001, the Federal Access Charge for Residential primary and single line Business customers increased. Lifetine customers will continue to receive credit for the Federal Access Charge. Your current bill reflects this change.

#### **BEST TIMES TO CALL**

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

#### **GREAT OFFER**

Order The WORKS and get a \$20 coupon redeemable for cash! The WORKS includes seven of our most popular features such as Caller ID, Call Waiting and Call Forwarding at one easy, discounted price. Order The WORKS between July 30 and September 29, 2001 to take advantage of this great offer.

Page 3 of 4

Account Number 312 455-2199 040 8 Billing Date Sep 1, 2001

Questions? 1-800-222-0300

#### Important Information

This portion of your bill is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

#### **Current Charges**

Total Local, State and Federal Charges

Taxes Federal at 3%

Illinois at 7%

Total Taxes

Municipal at 5%

**Total AT&T Charges** 

No.	Date	Time	Place Calle	ed	Nun	nber	Code	Min	
	ized C		, , , , , , , , , , , , , , , , , , ,						
1	8-10	1237P	CHARLOTTE	NC	704	388-0568	D	1	4.04
2	8-21	134P	HOBART	IN	219	947-3839	D	1	4.04
3	8-21	141P	ROYAL OAK	MI	248	583-8121	D	1	4.04
4	8-21	227P	OGDEN	Л	801	457-7976	Ď	1	4.04
5	8-21	256P	LITTLETON	CO	720	444-2527	D	1	4.04
6	8-21	320P	SPRINGFLD	OH	937	390-5593	D	1	4.04
7	8-21	417P	HAYMARD	CA	510	723-8800	D	1	4.04
8	8-21	428P	<b>VALPARAISO</b>	IN	219	548-0631	D	1	4.04
9	8-22	1258P	<b>VALPARAISO</b>	IN	219	548-0631	D	1	4.04
Total	i Itemi:	zed Ca	lls						36.36
Keny i D D:	for Cal ay	ling C	odes:						
Total	l Long	Distar	ice C <b>harg</b> es	•					36.36
Loca	il, Stat	e and l	Federal Cha	rge	\$				
Municipal Infrastructure Maintenance Fee						.73			
State Infrastructure Maintenance Fee					.18				

91

1.09

2.55

1.82

5.46

42.73



AIRONAXIA AUGROVE DIMITROVA FLR 3-RR 1149 W TAYLOR CHICAGO, IL 60607-4221

Page 4 of 4 Account Number 312 455-2199 040 8 Billing Date Sep 1, 2001

Questions? 1-800-879-4653

#### Important Information

This portion of your bill is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

Miscellaneous Charges and Cro	edits			
This section of the bill reflects o	harges and/or	credits	applied	
to your account.				
No. Date Description				
PT-1 Long Distance				
1 07-31 UNIV SVC FUND				.11
Long Distance				
No. Date Time Place Called	Number	Code	Min	
PT-1 Long Distance				
Itemized Calls				
2 8-05 1059A GERMANY	493464570697			
		R	2	.18
3 8-15 1021A GERMANY	493464570697			
		R	3	.27
Total Itemized Calls				.45
Total for PT-1 Long Distance				.45
Key for Calling Codes:				
R Standard Overseas				
Total Long Distance Charges				.45
Local, State and Federal Charge				
Municipal Infrastructure Mainte	nance Fee			.01
<b></b>				
Taxes Federal at 3%				
				.01
Illinois at 7%				.03
Municipal at 5%				.02
Total Taxes				.06
Total MBC Billian Comings Cha-				62
Total HBS Billing Services Char	UG S			.63



Page 1 of 4 Account Number 312 455-2199 040 8 Billing Date Aug 1, 2001

Web Site www.ameritech.com

## Monthly Statement

Jul 2 - Aug 1, 2001

Bill-	At-	A-G	lanc	e
-------	-----	-----	------	---

Previous Bill	237.40	
Payment	17.03CR	
Adjustments	187.28CR	
Amount Past Due	33.09	
Current Charges	52.17	
Total Amount Due	\$85.26	
Amount Due in Full By	Aug 27, 2001	

#### Billing Summary

#### Questions? Call:

Ameritech Local Service	26.64
1-800-244-4444	
Repair Service:	
1-888-611-4466	
Automated Billing/Payment Arrangements:	
1-800-873-5501	
AT&T	23.96
1-800-222-0300	
HBS Billing Services	1.57

Total of Current Charges

1-800-879-4653

52.17

#### News You Can Use - Summary

- AVOID DISCONNECTION
- LOCAL TOLL INFO
- LONG DISTANCE INFO
- RATE CHANGES
- BEST TIMES TO CALL
- CALL BEFORE YOU DIG

See "News You Can Use" for additional information:

#### Ameritech Values

• Total Ameritech Savings

5.95

5.95CR

1.50

Savings details are reflected within your bill.

#### Detail of Payments and Adjustments

ltem				
No.	Date	Description	Adjustments	Payments
1	7-11	Payment		17.03
2	8-01	Long Distance Co Adj-AT&T	169.44CR	
3	8-01	Long Distance Co Adj-AT&T	17.84CR	
Tota	\$		187.28CR	17.03

#### Ameritech Local Service

Monthly Service - Aug 1 thre Aug 31		
Line Charge	5.63	
Caller Identification	5.00	
Calling Name Display	.95	
Federal Access Charge	4.35	
Total Moethly Service	15.93	
Local Calls		
Simplifive Call Plan		
83 Call(s) billed at \$.05 each	4.15	
93 Cali(s) totaling 122 minute(s)		
billed at \$.05 per minute	6.10	
Total Simplifive Call Plan	10.25	
Total Local Calls	19.25	
Other Charges and Credits		

### Other Charges and Credits This section of your bill reflects charges and credits resulting from

account activity.

1. Promotional Feature Credit

Local Toll										
No.	Date	Time	Place Call	led	Number	Code	Min			
item	ized Ca	alis								
1	7-23	230P	GIOMPIAN	IN	219 852-0018	D	1	.30		
2	7-23	3479	E CHICAGO	IN	219 397-6746	Đ	2	.60		
3	7-23	3560	HTGHL AND	IM	219 923-2563	ñ	2	an		

## Total Itemized Calls Key for Calling Cades:

D Day

Total Local Toli 159



Page 2 of 4 w 312 455-2199 040 8 Billing Date Aug 1, 2001

#### Ameritech Local Service

Lecal, State and Federal Charges		
9-1-1 Emergency System		
Billed for Chicago	1.25	
Municipal Infrastructure Maintenance Fee	. <b>43</b> .11	
State Infrastructure Maintenance Fee		
State Additional Charges	.02	
Infrastructure Maintenance Credit	.79CR	
Number Portability Surcharge	.28	
Federal Universal Service Fee	.37	
Total Local, State and Federal Charges	1.67	
Taxos		
Federal at 3%	.65	
Himois at 7%	1.51	
Municipal at 5%	1.08	
Total Taxes	3.24	
Total Ameritach Local Service Charges	26.64	

#### News You Can Use

#### **AVOID DISCONNECTION**

All of the charges must be paid each month to keep your account current and avoid collection activities. However, certain charges MUST be paid in order to avoid disconnection of basic local service. Currently, for this account that amount is \$61.03.

#### **LOCAL TOLL INFO**

Our records show that you have AMERITECH or a company that resells services of AMERITECH as your carrier for local toll service.

#### **LONG DISTANCE INFO**

Our records show that you have selected GLOBAL CROSSING or a company that resells services of GLOBAL CROSSING as the presubscribed carrier for all of your long distance services.

#### **RATE CHANGES**

Effective July 11, 2001, if you are not subscribed to Ameritech Automatic Callback and Ameritech Three Way Calling, the payper-use rate will decrease \$0.20 per activation. In addition the service order charges will be decreasing \$5.00.

#### **BEST TIMES TO CALL**

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

#### **CALL BEFORE YOU DIG**

Each year thousands of buried cable utilities are damaged, causing service outages and expensive repairs. Help us protect buried utilities by calling your state ONE-CALL-CENTER - "It's The Law. We will mark the location of our facilities at NO CHARGE. Simply call one of the following numbers before you dig: JULIE (Illinois): 1-800-892-0123, Digger (Chicago): 1-312-744-7000.



Page 3 of 4 Account Number 312 455-2199 040 8 Billing Date Aug 1, 2001

Questions? 1-800-222-0300

#### Important Information

This portion of your bill is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

Long Distance								
No.	Date	Time	Place Called	Number	Code	Min		
Hom	ized Ca	sils						
1	7-23	200P	PLEASAPRRI WI	262 947-3355	D	1	4.04	
2	7-23	252P	ST LOUIS NO	314 865-3129	D	1	4.04	
3	7-23	435P	NEMBOFFALO HI	616 469-8209	D	2	4.58	
4	7-23	452P	ROCKFORD IL	815 226-5617	D	1	3.69	
5	7-23	454P	VALPARAISO IN	219 548-0631	D	1	4.04	
Tota	20.39							
Key for Calling Codes: D Day								
Tota	20.39							
Loca	il, State	e and i	Federal Charg	es				
Mun	.41							
Stat	.10							
Tota	51							
Taxo	95							
Fede	.61							
Hline	1.43							
Mun	1.02							
Tota	3.06							
Tota	23.96							





Page 4 of 4 Account Number 312 455-2199 040 8 Billing Date Aug 1, 2001

Questions? 1-800-879-4653

# Important Information

This portion of your bill is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

Miscellaneous Charges and Cr	edits			
This section of the bill reflects of		credits	applied	
to your account.				
No. Date Description				
PT-1 Long Distance 1 06-30 UNIV SVC FUND				.08
Long Distance				
No. Date Time Place Called	Number	Code	Min	
PT-1 Long Distance				
Numized Calls				
2 7-01 134P GERMANY	49346457 <b>86</b> 97			
		R	3	. 27
3 7-15 105P GERMANY	493464 <b>57969</b> 7			
		R	2	. 18
4 7-22 937A GERMANY	49346457 <b>96</b> 97			
•		R	3	.27
5 7-29 1046A GERIYANY	49346457 <b>96</b> 97	_	_	
		R.	6	.54
Total Itemized Calls				1.26
Total for PT-1 Long Distance				1.26
w 4 m m m m 1 m 1 m 1 m 1 m 1 m 1 m 1 m 1				
Key for Calling Codes:				
R Standard Overseas				
Total Long Distance Charges				1.26
•				
Local, State and Federal Charg				
Municipal Infrastructure Maint	enance Fee			.03
State Infrastructure Maintenan				.01
Total Local, State and Federal	Charges			.04
Taxes				· · · · · · · · · · · · · · · · · · ·
Federal at 3%				.04
Illinois at 7%				.09
Municipal at 5%				.06
Totał Taxes				.19
Total HBS Billing Services Cha	arges			1.57

Ameritech. 1900 244 4444

Custone suiv

SVOBODA ALEXANDRIA DIMITROVA FLR 3-RR 149 W TAYLOR CHICAGO, IL 60607-4221

Page 1 of 4

Account Number 312 455-2199 040 8 Billing Date Jul 1, 2001

Web Site www.ameritech.com

800 24444 customer care

Monthly Statement

Jun 2 - Jul 1, 2001

Bill	Λ.		$\sim$ 1.		
86111	- 41	- 44 -	USI II	ш	
	,				

Previous Bill	184.11
Payment	23.62CF
Adjustments	.60
Amount Pest Due Lay	160,49
Current Charges	76,91
Total Amount Due	\$237.40
Amount Due in Full By	Jul 27, 2001

# Billing Summary

### Questions? Call:

Ameritech Local Service	33.28
1-800-244-4444	
Repair Service:	
1-888-611-4466	
Automated Billing/Payment Arrangements:	
1-800-873-5501	

AT&T		7	42.53
	1-800-222-0300		
HBS Bil	ling Services		1.10
	1-800-879-4653		

Total of Current Charges	76 91

# Ameritech Local Service

Line Charge	5.63
Caller Identification	5.00
Calling Name Display	.95
Federal Access Charge	4.35
Total Monthly Service	15.93
Local Calls	
SimpliFive Call Plan	
86 Call(s) billed at \$.05 each	4.30
113 Call(s) totaling 133 minute(s)	
billed at \$.05 per minute	6.65
Total Simplifive Call Plan	10.95
Total Local Calls	19.95
Local Toll	• • • • • • • • • • • • • • • • • • • •
No. Date Time Place Called Number Code Min	
1 6-04 412P LOWELL IN 219 696-6964 D 1	.30
2 6-04 655P BANNOND IN 219 844-4698 E 1	.20
Total Itemized Calls	.20 50
Key for Calling Cedes: 3 Day E Evening	
Fotal Local Toll	.50
ocal, State and Federal Charges	
9-1-1 Emergency System	
Billed for Chicago	1.25
Municipal Infrastructure Maintenance Fee	.54
State Infrastructure Maintenance Fee	.14
State Additional Charges	.02
nfrastructure Maintenance Credit	.790
Number Portability Surcharge	.28
Federal Universal Service Fee	.37
Total Local, State and Federal Charges	1.81
Taxes	
ederal at 3%	.82
llinois at 7%	1.91
Municipal at 5%	1.36 4.69
· · · · · · · · · · · · · · · · · · ·	
Iotal Taxes	4.95

# News You Can Use - Summary

- AVOID DISCONNECTION
- LOCAL TOLL INFO
- LONG DISTANCE INFO
- BEST TIMES TO CALL
- CALL BEFORE YOU DIG
- SPECIAL NEEDS

See "News You Can Use" for additional information.



Page 2 of 4 Account Number 312 455-2199 040 8 Billing Date Jul 1, 2001

### News You Can Use

### **AVOID DISCONNECTION**

All of the charges must be paid each month to keep your account current and avoid collection activities. However, certain charges MUST be paid in order to avoid disconnection of basic local service. Currently, for this account that amount is \$237.21.

### **LOCAL TOLL INFO**

Our records show sat you have AMERITECH or a company that resels services of AMERITECH as your carrier for local toll service.

### LONG DISTANCE IMFO

Our records show that you have selected GLOBAL CROSSING or a company that resells services of GLOBAL CROSSING as the presubscribed carrier for all of your long distance services.

### **BEST TIMES TO CALL**

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

### **CALL BEFORE YOU DIG**

Each year thousands of buried cable utilities are damaged, causing service outages and expensive repairs. Help us protect buried utilities by calling your state ONE-CALL-CENTER - "It's The Law." We will mark the location of our facilities at NO CHARGE. Simply call one of the following numbers before you dig: JULIE (Iffinois): 1-800-892-8123, Digger (Chicago): 1-312-744-7000.

### SPECIAL NEEDS

The Ameritech Special Needs Center has hundreds of special products to help people communicate better. There are special amplified telephones and communications equipment for people who have problems with hearing, vision, speech, or mobility. For more information please call the Special Needs Center at 1-800-433-8505 - Voice/TTY.



Page 3 of 4 Account Number 312 455-2199 040 8 Billing Date Jul 1, 2001

Questions? 1-800-222-0300

# Important biformation

This portion of your bill is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

# Current Charges

**Total AT&T Charges** 

No.	Date	Time	Place Calle	ed	Nur	nber	Code	Min	
item	ized C	el Is							
1	6-04	523P	retyal oak	MI	248	583-8121	D	1	4.04
2	8-04	543P	<b>VALPARAISO</b>	IN	219	464-2562	D	1	4.04
3	6-04	601P	ROCKFORD	ΙL	815	987-2721	D	2	3.88
4	6-05	1123A	<b>BOWLDER</b>	CO	303	499-6259	D	1	4.04
5	6-05	1242P	<b>VALPARA</b> ISO	IN	219	548-0631	D	1	4.04
6	6-05	213P	CHALOTTE	NC	704	388-0568	D	1	4.04
7	6-06	340P	<b>VALPARA</b> ISO	IN	219	548-0631	D	i	4.04
8	6-06	440P	WESTPORT	CT	203	227-8466	D	1	4.94
9	6-13	336P	CHARLOTTE	NC	704	388-0568	D	i	4.04
Tota	Itemi	zed Ca	lls						36.20
Key i		ili <b>n</b> g C	odes:						
Tota	Long	Distar	ice Charges	:					36.28

Local, State and Federal Charges  Municipal Infrastructure Maintenance Fee	.72
State Infrastructure Maintenance Fee	.18
Total Local, State and Federal Charges	.90
Taxes	
Federal at 3%	1.09
Illinois at 7%	2.53
Municipal at 5%	1.81
Total Taxes	5.43

42.53



Page 4 of 4 Account Number 312 455-2199 040 8 Billing Date Jul 1, 2001

Questions? 1-800-879-4653

# Important Information

This portion of your bill is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

Miscallaneous Charges and Credits This section of the bill reflects charges and/or cre	dits	applied	
to your account.			
No. Date Description			
PT-1 Long Distance			
1 05-31 UNIV SVC FUND			.04
Long Distance			
	ode	Min	
PT-1 Long Distance			
temized Cails			
2 6-04 1017A GERMANY 493464570667	_	_	
	R	3	.27
3 6-17 1227P GERMANY 493464570897		_	.63
Total Itemized Calls	R	7	.03 90
Total for PT-1 Long Distance			.su 90
Total for P1-1 Long Distance			.50
Key for Calting Codes:			
R Standard Overseas			
Total Long Distance Charges			.90
Local, State and Federal Charges			
Municipal Infrastructure Maintenance Fee		<del></del>	.02
Taxes			
Federal at 3%			.03
Illinois at 7%			.06
Municipal at 5%			.05
Total Taxes			.14



Page 1 of 4 Account Number 312 455-2199 040 8 Billing Date Jun 1, 2001

Web Site www.ameritech.com

# Monthly Statement May 2 - Jun 1, 2001

Bill At-A-Glance	
Previous Bill	127.76
Payment - Thank Youl	129.99CR
Adjustments	.00
Balance	2.23CR
Current Charges	186.34
Total Amount Due	\$184.11
Amount Due in Full By	Jun 28, 2001

# Billing Summary

Ameritech Local Service

### Questions? Call:

1-800-244-4444

1-800-879-4653

Repair Service: 1-888-611-4466 Automated Billing/Payment Arrangements: 1-800-873-5501 AT&T 144.95 1-800-222-0300 **HBS Billing Services** .67

**Total of Current Charges** 186.34

40.72

# News You Can Use - Summary

- AVOID DISCONNECTION
- LOCAL TOLL INFO
- LONG DISTANCE INFO
- •711 INFO

- LIFELINE SERVICE
- BEST TIMES TO CALL
- GO PAPERLESS
- See "News You Can Use" for additional information.

### Ameritec<sup>a</sup> Values

• Total Ameritech Savings

2.75

Savings details are reflected within your bill.

# Ameritec: Local Service

Monthly Service - Jun 1 thre Jun 30			
Line Charge			5.63
Caller Identification			5.00
Calling Name Display			.95
Federal Access Charge			4.35
Total Monthly Service			15.93
Local Calls			
SimpliFive Call Plan			
110 Call(s) billed at \$.05 each		-	5.50
161 Call(s) totaling 256 minute(s)			
billed at \$05 per minute			12.80
15% Automatic Volume Discount			2.75CR
Total Simplifive Call Plan			15.55
Total Local Calls			15.55
Local Toll			
No. Date Time Place Called Number	Code	Min	,
Itemized Calls			
1 5-07 1258P #WYHOND IN 219 852-0018	D	1	.30
2 5-07 101P SPRING GRV IL 815 675-7265	D	1	.22
3 5-07 205P E CHICAGO IN 219 397-0512	D	2	.60
4 5-07 319P WERRILLYL IN 219 647-6061	D	1	.30
5 5-13 928P SMRY IN 219 944-8361	E	2	.40
6 5-13 930P WEGHLAND IN 219 923-2563	E	2	.40
Total Itemized Calls			2.22
Key for Calling Codes:	•		
D Day E Evening			
Total Local Toll			2.22
Local, State and Federal Charges			
9-1-1 Emergency System			
Billed for Chicago			1.25
Municipal Infrastracture Maintenance Fee			.67
State Infrastructure Maintenance Fee			.17
State Additional Charges			.03
Infrastructure Maintenance Credit			.79CR
Number Portability Surcharge			.28
Federal Universal Service Fee			.37
Total Local, State and Federal Charges			1.98



Page 2 of 4 Account Number 312 455-2199 040 8 Billing Date Jun 1, 2001

### Ameritech Local Service

Taxes	
Federal at 3%	1.01
Illinois at 7%	2.35
Municipal at 5%	1.68
Total Taxes	5.04
Total Ameritach Local Service Charges	40.72

# News You Can Use

### **AVOID DISCONNECTION**

All of the charges must be paid each month to keep your account current and avoid collection activities. However, certain charges MUST be paid in order to avoid disconnection of basic local service. Currently, for this account that amount is \$183.96.

#### **LOCAL TOLL INFO**

Our records show that you have AMERITECH or a company that resells services of AMERITECH as your carrier for local toll service.

### **LONG DISTANCE INFO**

Our records show that you have selected GLOBAL CROSSING or a company that resells services of GLOBAL CROSSING as the presubscribed carrier for all of your long distance services.

### 711 INFO

Effective 05/09/01, the toll free 711 number is available in Illinois to reach all relay services provided by Relay Illinois (communications assistance with calls to and from deaf, hard-of-hearing and speech-impaired persons). The FCC mandates that 711 must be implemented by 10/01/01. Emergency calls should continue to be directed to existing local TTY-911 numbers.

### LIFELINE SERVICE

Lifeline offers a discount of \$8.35 to \$10.20 per month on local phone service. To qualify, you must receive benefits from Food Stamps, LiftEAP, Medicaid, SSI or the Federal Public Housing Assistance Program. Please call 1-888-256-5378 for more details.

### **BEST TIMES TO CALL**

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

### **GO PAPERLESS**

Go paperless with on-line billing! See and pay your Ameritech bill on-line each month. No stamps, no checks, no waste, no waiting. Enroll in Ameritech's on-line billing program at www.ameritech.com.



SV080DA ALEXANDRIA DIMITROVA FLR 3-RR 1149 W TAYLOR

CHICAGO, IL 60607-4221

Page 3 of 4 Billing Date Jun 1, 2001

Account Number 312 455-2199 040 &

Questions? 1-800-222-0300

# Important Information

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Long	Dista									
No.	Date	Time	Place Calle	ed	Ŋĸr	nber	Code	Min	_	
Item	ized Ca									
- 1			VALPARA ISO				D	1		4.04
2	4-25		VALPARAISO				D	1		4.04
3	4-25		<b>VALPARAISO</b>				D	1		4.04
4	4-30		PLEASAPRRI				D	1		4.04
5			HOBART			947-3839	D	1		4.04
6	4-30		MINNEAPOLS				D	1		4.04
7	4-30		HERNIDON			467-8265	Đ	2		4.58
â	4-30		DE KALB			758-3711	Û	1		3.69
9	4-30		PORTAGE	-		762-3370	D	2		4.58
10			ROYAL DAK			583-8121	D	1		4.04
11	5-07		NEW YORK			852-6888	D	1		4.04
12	5-07		BONITA SPG				D	1		4.04
13	5-07		WELLESLEY			235-6116	D	1		4.04
14	5-07		WESTPORT			227-8466	D	1		4.04
15	5-07		PLEASAPRRI				D	1		4.04
16	5-07		PORTAGE			764-1595	D	1		4.04
17	5-08		DODITACE			271-4258	D	2		4.58
18	5-08		PORTAGE			787-0700	D	1		4.04
19	5-08 5-11		CHARLOTTE BELLEVUE			388-0568	D	1		4.04
20 21	5-13		HOSART		-	732-7583 947-3839	D N	1 2		4.04
22			WARREN			283-5335	N	2		4.58 4.58
23	5-13		NEWBUFFALO				N	4		5.65
24			SPRINGFLD				N	2		4.58
25			PALM COAST				N	4		5.65
26			ROCKFORD				N	2		3.74
27	5-14		ROCKFORD			987-2721	Ď	2		3.88
28	5-14		HAYWARD			723-8800	Ď	2		4.58
29	5-14		VALPARAISO				Ď	1		4.04
	Itemi				-/-		-	,		123.35
Keyi	Key for Calling Codes:									
0 D	ay	-	N	Nig	ht/V	Veekend				
Tota	ł Long	Distar	ce Charges	:						123.35
Leca	l, Stat	e and i	Federal Cha	rge	\$					
Mun	Municipal Infrastructure Maintenance Fee									2.47
State	State Infrastructure Maintenance Fee									.62
State	e Addit	tional (	Charges							.01
Total Local, State and Federal Charges									3.10	

Taxes	
Federal at 3%	3.70
Illinois_at 7%	8.63
Municipal at 5%	6.17
Total Taxes	18.50
Total AT&T Charges	144.95



Account Number 312 455-2199 040 8 Billing Date Jun 1, 2001

Questions? 1-800-879-4653

# Important Information

This portion of your bill is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

Miscellaneous Charges and Credits	
This section of the bill reflects charges and/or credits applied	· · · · · · · · · · · · · · · · · · ·
to your account.	
No. Date Description	
PT-1 Long Distance	
1 04-30 UNIV SVC FUND	.15
Long Distance	
No. Date Time Place Called Number Code Min	
PT-1 Long Distance	
Itomized Calls	
2 5-08 131P GERMANY 49304455456	
R 5	.45
Key for Calling Codes:	
R Standard Overseas	
Local, State and Federal Charges	
Municipal Infrastructure Maintenance Fee	N.
Taxes	
Federal at 3%	.01
Illinois at 7%	.03
Municipal at 5%	.02
Total Taxes	.15
Tatel HRS Billian Sarvings Charges	<b>5</b> 7



Page 1 of 4 Account Number 312 455-2199 040 8 Billing Date May 1, 2001

Web Site www.ameritech.com

# Monthly Statement Apr 2 - May 1, 2001

Previous Bill		22.26
Payment - Thank You!	4	22.26CR
Adjustments		.00
Balance		.00
Current Charges		127.76
Total Amount Due	\$	127.76
Amount Due in Full By	 Me	y <b>29</b> , 2001

# Billing Summary

### Questions? Call:

Ameritech Local Service 54.73 1-800-244-4444

Repair Service:

1-888-611-4466

Automated Billing/Payment Arrangements:

1-800-873-5501

AT&T 70.89 1-800-222-0300

**HBS Billing Services** 2.14 1-800-879-4653

Total of Current Charges 127.76

# News You Can Use - Summary

AVOID DISCONNECTION

• LOCAL TOLL INFO

LONG DISTANCE INFO

UNIVERSAL SVC FEE

BEST TIMES TO CALL

GO PAPERLESS

SPECIAL NEEDS

See "News You Can Use" for additional information.

# Ameritech Values

Total Ameritech Savings

Savings details are reflected within your bill.

# Ameritech Local Service

Monthly Service - May 1 thru May 31	
Line Charge	5.63
Caller Identification	5.00
Calling Name Display	.95
Federal Access Charge	4.35
Total Monthly Service	15.93
Local Calls -	
Simplifive Call Plac	
210 Call(s) billed at \$.05 each	10.50
330 Call(s) totaling 467 minute(s)	
billed at \$.05 per minute	23.35
30% Automatic Volume Discount	10.16CF

# Other Charges and Credits

Total Simplifive Call Plan

**Total Local Calls** 

This section of your bill reflects charges and credits resulting from account activity. łtem Monthly No. Description Quantity Charges

Effective Apr 1, 2001, your Bill reflects an increase of \$.01 in your Monthly Service charges. Charges are prorated from Apr 1, 2001

thru Apr 30, 2001 1. Monthly Service

81

Control Regulation From

23.69

23.69

10.16

# Local Toll

	7041		O	-	<u></u> -				
No.	Date	! ime	Place Calle	90	Nu	nber	Code	Min	
lter	iized C	ails							
1	4-04	127P	GARY	IN	219	882-5065	D	3	.90
2	4-15	241P	HANNOND	IN	219	852-0018	N	1	.20
3	4-15	353P	HI GELAND	IN	219	923-2563	N	2	.40
4	4-15	52 <b>9P</b>	HATTONO	IN	219	931-7463	E	1	.20
5	4-17	1105A	CROMBPOINT	IN	219	663-7250	D	2	.60
6	4-23	137P	HATTOND	IN	219	933-0029	D	2	.60
7	4-23	208P	E CHICAGO	IN	219	397-6746	Đ	2	.60
8	4-23	239P	GARY	IN	219	977-4289	D	1	.30
9	4-30	109P	CROMMPOINT	IN	219	663-7250	D	2	.60
10	4-30	4319	GARY	IN	218	977-4289	D	1	.30
11	4-30	454P	GARY	EN	219	887-4955	D	1	.30
12	4-30	551P	HERRILLYL	IN	219	794-9535	E	1	. 20



Page 2 of 4 Account Number 312 455-2199 040 8 Billing Date May 1, 2001

### Ameritech Local Service

No. Date Tin	ne Place Calle	ed Number	Code	Min		
1 4-30 60	5P DYER	IN 219 865-7406	E	2	.40	
2 4-30 61	1P HIGHLAND	IN 219 923-2563	E	2	.40	
Total Itemized	Calls				6.00	
Key for Cailing	Codes:					
D Day	E	Evening	I	N Night/We	eekend	
Total Lecai Toi	11				6.00	
Local, State an		rges				
9-1-1 Emergen					4.05	
Billed for Chica	•				1.25 91	
Municipal Infra						
State Infrastru		ance ree				
State Additiona	•	o			.04 79CI	
Infrastructure						
Number Portal	, .				.28 .37	
Federal Univer Total Lecal, St		-			2.29	
Taxes						
Federal at 3%					1.36	
Illinois at 7%					3.18	
Municipal at 5	%				2.27	
Total Taxes					6.81	

### News You Can Use

### **AVOID DISCONNECTION**

All of the charges must be paid each month to keep your account current and avoid collection activities. However, certain charges MUST be paid in order to avoid disconnection of basic local service. Currently, for this account that amount is \$127.74.

### LOCAL TOLL INFO

Our records show that you have AMERITECH or a company that resells services of AMERITECH as your carrier for local toll service.

### LONG DISTANCE INFO

Our records show that you have selected GLOBAL CROSSING or a company that resells services of GLOBAL CROSSING as the presubscribed carrier for all of your long distance services.

### UNIVERSAL SVC FEE

Effective 3/31/01, the Federal Universal Service Fee increased. This fee supports telecommunication needs of low-income households, consumers living in high cost areas, schools, and libraries and rural hospitals. Your current bill reflects this change.

### **BEST TIMES TO CALL**

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

### GO PAPERLESS

Go paperless with on-line billing! See and pay your Ameritech bill on-line each month. No stamps, no checks, no waste, no waiting. Enroll in Ameritech's on-line billing program at www.ameritech.com.

### SPECIAL NEEDS

The Ameritech Special Needs Center has hundreds of special products to help people communicate better. There are special amplified telephones and communications equipment for people who have problems with hearing, vision, speech, or mobility. For more information please call the Special Needs Center at 1-800-433-8505 - Voice/TTY.



Account Number 312 455-2199 040 8 Billing Date May 1, 2001

Questions? 1-800-222-0300

# Important Information

This portion of your bill is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

Long	Dista	#Ce									
No.	Date		Plac	e Called	N	uri	ber	Code	Min		
Item	ized Ca									_	
1	4-04	150P	ROCK	FORD 1	L 81	5	637 - 7629	D	3		4.07
2	4-04	423P	DES I	MOINES I	A 51	5	283-2913	D	1		4.04
3	4-15	258P	NEW '	YORK I	Y 21	2	852-6888	N	1		4.04
4	4-15	314P	PORT	AGE I	N 21	9	762-3370	N	2		4.58
5	4-15	316P	BISM	OPRNCH (	A 92	5	B30-1645	N	1		4.04
6	4-15	344P	VALP	ARAISO 1	N 21	9	548-0631	N	1		4.04
7	4-15	426P	NEN :	york i	IY 64	16	349-4139	N	1		4.04
3	4-17	321P	VALP	aaaiso i	¥ 21	9	548-0631	Ð	1		4.04
9		1238P			L 21	7	421-4795	D	1		3.69
10	4-23	143P	DE K	ALB ]	L 81	5	758-3711	D	1		3.69
11	4-23						358-5769	Đ	1		4.04
12	4-23	226P	ROCK	(यग 🗆	L 8	15	885-2090	D	2		3.88
13	4-23	335P	NEW	YORK I	Y 64	16	349-4139	D	1		4.04
14	4-24	1252P	VALP	araiso i	N 21	19	548-0631	D .	1		4.04
15	4-24	326P	VALP	araiso i	N 21	9	548-0631	D	.1		4.04
Tota	l Itemiz	zed Ca	lls								60.31
Kev	for Cal	lina C	odes:	:							
0 0		•			light	۸۸	/eekend				
Tests	محمال	Mieta.	~~ ^	targes							60.31
1012	ı rong	y raum	II. 6 5	am Aca							44.51
Leca	ni, State	e and	Feder	ral Char	jes						
				re Main		n	e Fee				1.21
State	e Infras	structi	ire M	aintena	псе	Fe	е				.30
State Additional Charges									.02		
Tota	l Locai	, State	e and	Federal	Cha	ırg	jes				1.53
Taxe											
	eralat:	20%								•	1.81
	xisat7										4.22
	ns at i										3.02
	i Taxe:										9.05
104	· IGVD	-									3.03
Tota	ISTA I	Chan	ges								70.89





Page 4 of 4 Account Number 312 455-2199 040 8 Billing Date May 1, 2001

Questions? 1-800-879-4653

# Important Information

This portion of your bill is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

This	sectio	n of the	e bill reflects o	harges and/or	credits	applied	
	eur acc						
		Descri					
		Distance	SVC FUND				.02
'	03-31	OMIA	SAC LOUR				.92
Lone	Dista	EC4					
			Place Called	Number	Code	Min	
PT-1	Long	Distanc	<b>:e</b>				
	ized C						
2	4-05	1021A	GERMANY	49302820925			
					R	2	. 18
3	4-15	1231P	GERINANY	493484570697			
					R	7	.63
4	4-19	1013A	GERMANY	493464570697			
					R	4	.36
5	4-20	204P	GERMANY	49302820925			
					R	3	.27
6	4-22	129P	GERMANY	493464570697			
_			_		R	4	.36
		zed Cal					1.80
ota	for P	-1 Lon	g Distance				1.80
ley i	for Cal	ling Co	des:				
S	tandar	d Overs	seas				
<b>7</b> _4_		Rissas	Ch				1.88
104	: ross	UTT-LESS.	ce Charges				1.00
Leca	d, Stat	e and F	oderal Charge	16			
Mun	icipal l	nfrastr	ucture Maint	enance Fee		•	.04
State	e Infra:	structu	re Maintenan	ce Fee			.01
Tota	Local	, State	and Federal (	Charges			.05
Taxe							
	ral at						.05
	ois at 7						.13
	icipal :						.09
i Ota	I Taxe	5					.27
Tot-	1 HO C	Qillies	Services Cha				2.14
144	. 1183	nunnaa	SELVICES CHE	.4	•		2.14



Ameritech Local Service

Page 1 of 3 Account Number 312 455-2199 040 8 Billing Date Apr 1, 2001

Web Site www.ameritech.com

# Monthly Statement Mar 2 - Apr 1, 2001

Amount Due in Full By	Apr 27, 2001
Total Amount Due	\$22.26
Current Charges	22.26
Balance	.00.
Adjustments	.00.
Payment - Thank Youl	102.35CR
Previous Bill	102.36
Bill-At-A-Glance	

# Billing Summary

### Questions? Call:

Ameritech Local Service 1-800-244-4444	21.85		
Repair Service: 1-888-611-4466			
Automated Billing/Payment Arrangements: 1-800-873-5501			
HBS Billing Services 1-800-879-4653	.41		
Total of Current Charges	22.26		

Monthly Service - Apr. 1 thru Apr. 38 Line Charge	5.63
Caller Identification	5.00
Calling Name Display	.95
Federal Access Charge	4.35
Total Monthly Service	15.93
Local Calls	
SimpliFive Call Plan	
21 Call(s) billed at \$.05 each	1.05
4 Call(s) totaling 6 minute(s)	
billed at \$.05 per minute	.30
Total Simplifive Call Plan	1.35
Total Local Calls	1.35
Local Tell	
No. Date Time Place Called Number Code Min	
Itemized Calls	
1 4-02 341P SPRING GRV IL 815 675-7265 D 2	.38
Key for Calling Codes:	
D Day	
Local, State and Federal Charges	
9-1-1 Emergency System	
Billed for Chicago	1.25
Municipal Infrastructure Maintenance Fee	.35
State Infrastructure Maintenance Fee	.09
State Additional Charges	.01
Infrastructure Maintenance Credit	.79C
Number Portability Surcharge	.28
Federal Universal Service Fee	.36
Total Local, State and Federal Charges	1.55
Taxes	
Federal at 3%	.53
Hinois at 7%	1.23
AMILIOIS AL 1/A	
Municipal at 5%	.88

21.85

Section of Beryald Base

# News You Can Use - Summary

- AVOID DISCONNECTION
- LONG DISTANCE INFO
- GO PAPERLESS • NEW OFFER
- LOCAL TOLL INFO
- BEST TIMES TO CALL
- SPECIAL NEEDS

See 'News You Can Use' for additional information.

**Total Ameritech Local Service Charges** 

Account Number 312 455-2199 040 8

Billing Date Apr 1, 2001

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SVOBODA ALEXANDRIA DIMITROVA FLR 3-RR 1149 W TAYLOR CHICAGO, IL 60607-4221

### News You Can Use

### **AVOID DISCONNECTION**

All of the charges must be paid each month to keep your account current and avoid collection activities. However, certain charges MUST be paid in order to avoid disconnection of basic local service. Currently, for this account that amount is \$22.17.

### LOCAL TOLL INFO

Our records show that you have AMERITECH or a company that resells services of AMERITECH as your carrier for local toll service.

### LONG DISTANCE INFO

Our records show that you have selected GLOBAL CROSSING or a company that resells services of GLOBAL CROSSING as the presubscribed carrier for all of your long distance services.

### **BEST TIMES TO CALL**

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

#### GO PAPERI ESS

Go paperless with on-line billing! See and pay your Ameritech bill on-line each month. No stamps, no checks, no waste, no waiting. Enroll in Ameritech's on-line billing program at www.ameritech.com.

### **SPECIAL NEEDS**

The Ameritech Special Needs Center has hundreds of special products to help people communicate better. There are special amplified telephones and communications equipment for people who have problems with hearing, vision, speech, or mobility. For more information please call the Special Needs Center at 1-800-433-8505 - Voice/TTY.

### **NEW OFFER**

Ameritech will be introducing a discount on Caller ID with Name, Call Waiting and Three Way Calling when these services are purchased on an additional line and the customer has The WORKS and Complementary Network Services on their main line. The discount will be introduced on April 30, 2001. Please call your Ameritech Customer Care Center for more information.

Printed on Book of a Pager



-Rage 3 of 3 Account Number 312 455-2199 040 8 Billing Date Apr 1, 2001

Questions? 1-800-879-4653

# Important Information

This portion of your bill is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

Miscellaneous Charges and Credits	
This section of the bill reflects charges and/or credits applied	
to your account.	
No. Date Description	
PT-1 Long Distance	
1 02-28 UNIV SVC FUND	.09
Long Distance	
No. Date Time Place Called Number Code Min	
PT-1 Long Distance	
Itemized Calis	
2 3-18 116P GERMANY 493464570697	
R 3	.27
Key for Calling Codes:	
R Standard Overseas	
Local, State and Federal Charges	
Municipal Infrastructure Maintenance Fee	.01
Taxes	
Federal at 3%	.01
Ninois at 7%	.02
Municipal at 5%	.01
Tetal Taxes	.04
Total HBS Billing Services Charges	.41



SVOBODA ALEXANDRIA DIMITPOVA FLR 3-RP 1149 W TAYLOR

CHICAGO, IL 60607-4221

Page 1 of 4
Account Number 312 455-2199 040 8
Billing Date Mar 1, 2001

Web Site www.ameritech.com

23.12

Aritro in Redyclastic Paper

# Monthly Statement Feb 2 - Mar 1, 2001

Bill-At-A-Glance	
Previous Biff	122.96
Payment - Thank Youl	122.98CR
Adjustments	
Balance	.00
Current Charges	101.36
Total Amount Due	\$102.35
Amount Due in Full By	Mar 28, 2001

# **Billing Summary**

### Questions? Call:

1-800-873-5501 HBS Billing Services 1-800-879-4653	2.38
TELECOM*USA 1-800-244-4444	76.85
Total of Current Charges	102.35

Ameritech Local Service	
Monthly Service - Mar 1 thru Mar 31	
Line Charge	5.63
Caller Identification	5.00
Calling Name Display	.95
Federal Access Charge	4.35
Total Monthly Service	15.93
Local Calls	
SimpliFive Call Plan	
49 Calf(s) billed at \$.05 each	2.45
5 Call(s) totaling 6 minute(s)	
billed at \$.05 per minute	.30
Total SimpliFive Call Plan	2.75
Total Lecal Calls	2.75
Other Charges and Credits	
This section of your bill reflects charges and credits resulting	from
account activity.	
1. Charge to change	
Long Distance Carrier	5.00
2. Service Quality Credit	****
See the 'News You Can Use'	
section for details.	5.80CF
Total Other Charges and Credits	.SOCR
Local, State and Federal Charges	
9-1-1 Emergency System	
Billed for Chicago	1.25
Municipal Infrastructure Maintenance Fee	.47
State Infrastructure Maintenance Fee	.12
State Additional Charges	.01
nfrastructure Maintenance Credit	.79CR
Number Portability Surcharge	.28
Federal Universal Service Fee	.36
Total Lecal, State and Federal Charges	1.70
faxes	
ederal at 3%	.71
llinois at 7%	1.65
Municipal at 5%	1.18
Total Taxes	3.54

# News You Can Use - Summary

- AVOID DISCONNECTION
- LOCAL TOLL INFO
- LONG DISTANCE CHANGE
- SERVICE CREDIT
- BEST TIMES TO CALL
- GO PAPERLESS
- GREAT OFFER

See "News You Can Use" for additional information.

**Total Ameritach Local Service Charges** 



Page 2 of 4 Account Number 312 455-2199 040 8 Billing Date Mar 1, 2001

### News You Can Use

### AVOID DISCONNECTION

All of the charges must be paid each menth to keep your account current and avoid collection activities. However, certain charges MUST be paid in order to avoid disconnection of basic local service. Currently, for this account that amount is \$102.29.

### **LOCAL TOLL INFO**

Our records show that you have AMERITECH or a company that resells services of AMERITECH as your carrier for local toll service.

### LONG DISTANCE CHANGE

Our records indicate that your primary long distance company has changed. The new company is GLOBAL CROSSING or a company that resells services of GLOBAL CROSSING. Please contact us if this does not agree with your records.

### SERVICE CREDIT

In accordance with an Illinois Commerce Commission order, your bill includes a credit in acknowledgment of service problems. We applogize for the problems some of our customers have experienced with Ameritech's service.

### **BEST TIMES TO CALL**

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

### GO PAPERLESS

Go paperless with on-line billing! See and pay your Ameritech bill on-line each month. No stamps, no checks, no waste, no waiting. Enroll in Ameritech's on-line billing program at www.ameritech.com.

### **GREAT OFFER**

Get 1 month free and free installation when you sign up for Ameritech Privacy Manager (PM) or Talking Call Waiting (TCW) products. PM customers must subscribe to Caller ID. TCW customers must have Call Waiting. The monthly fee for TCW will be \$2.50 and \$4.95 for PM. Price is discounted if you subscribe to the Works. Other restrictions apply. Offer ends 3/16/01.



Page 3 of 4 Account Number 312 455-2199 040 8 Billing Date Mar 1, 2001

Questions? 1-800-879-4653

# Important Information

This portion of your bill is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

# Current Charges

This section of the bill reflects charges and/or cred	its applied	
to your account		
No. Date Description		
PT-1 Long Distance 1 01-31 UNIV SVC FUND		.96.
Long Distance		
No. Date Time Place Called Number Cod	e Min	
PT-1 Long Distance		
temized Calls		
2 1-28 1233P GERMANY 493464570697		
R	4	. 36
3 1-28 1242P UNITED KIN GD 441865438621	_	
R	1	.08
4 2-11 1236P GERMANY 493464570697		
F 2-18 111P GERMAIY 493464570697	6	.54
5 2-16 HTF GERMAN 493464370097	4	.36
6 2-24 1233P GERNAIY 493464570697	•	,30
0 2-24 (2300 GENERAL) 4834040700081	4	.36
7 2-25 127P GERMANY 493464570697	•	
R	3	.27
Total Itemized Calls	-	1.97
Total for PT-1 Long Distance		1.97
Key for Catling Codes:		
R Standard Overseas		
Total Long Distance Charges		1.97
,		
Municipal Infrastructure Maintenance Fee		.04
State Infrastructure Maintenance Fee		.01
Total Local, State and Federal Charges		.#5
laxes		
ederal at 3%		.06
llinois at 7%		.14
Municipal at 5%		.10
Total Taxes		.30

U092-1 (3/99)

# **TELECOM\*USA**

SVOBODA ALEXANDRIA DIMITROVA FLR 3-RR 1149 W TAYLOR CHICAGO, IL 60607-4221

Page 4 of 4 Account Number 312 455-2199 040 8 Billing Date Mar 1, 2001

Questions? 1-800-244-4444

# Important Information

This portion of your bis is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

Long	Dista	nce				_	
No.	Date	Time	Place Called	Number	Code	Min	
Nem	ized C	alis					
1	1-27	840A	22000LSARI	3592757825			
_					Ţ	13	3.74
2	1-29	309P	220BBLGARI	3592757825	_	4-	
3	4 44	44444	22000L5ARI	35988865860	R	17	4.74
3	1-31	11418	22Upm_bAK1	309000000000	Ŧ	16	4.49
4	2_02	11304	22000LGARI	35988865860		10	9.70
7	2-42	I FOUR	ET-OFFEE WIT	333000000	T	1	2.99
5	2-02	1131A	220MLGARI	3594477401	•		2.50
•	- *-			••••	Т	7	2.99
6	2-02	1144A	22090LGARI	35988865860		-	
					Ŧ	1	2.99
7	2-02	1145A	220 <b>00LG</b> ARI	35988865860			
					Ţ	11	3.24
8	2-03	1016A	22000E.6ARI	3592766743			
_					Т	1	2.99
9	2-03	1017A	22000LGARI	3592766743			
10	0.05	40041	2200#LGARI	3592766743	Ť	6	2.99
IŲ	2-03	IVZ	ZZVOMLSEVILI	3392100143	T	3	2.99
11	2-04	4500	22088 SARI	35988865860	•	J	2.00
• •	2-04	7001	22000000	33303333000	R	9	2.99
12	2-05	840A	22000E GART	35988865860	~	٠	2.00
				***************************************	Ţ	4	2.99
13	2-05	112P	22000LGARI	35988865860			
					R	7	2.99
14	2-07	1142A	22080LGARI	3594477401			
					T	5	2.99
15	2-09	1213P	220BBLGARI	3592757825	_		
40		40450	000mm 0401	05000005000	T	1	2.99
16	2-09	12156	220BBLGARI	35988865860	_	40	9.40
17	2.42	2460	22088 GART	3592757825	T	12	3.49
11	Z-13	2401	2400MCOPAL	3332131023	R	35	9.24
18	2-17	932A	2200K GARI	35988865860	η,	••	J.24
	- "				ī	10	2.99
					•		

Long Distance - Continued			
No. Date Time Place Called Number	Code	Min	
19 2-18 1006A 220BULGARI 3592757825			
	Ţ	12	3.49
Total Itemized Calls			68.31
Key for Calling Codes:			
R Standard Overseas T Discount Overse	88		
Total Long Distance Charges			68.31
Local, State and Federal Charges			
Municipal Infrastructure Maintenance Fee			1.37
State Infrastructure Maintenance Fee			.34
Total Local, State and Federal Charges			1.71
Taxes			
Federal at 3%			2.05
Illinois at 7%			4.78
Total Taxes			6.83
Total TELECOM*USA Charges			76.85



SV080DA ALEXANDRIA DIMITROVA FLR 3-RR

1149 W TAYLOR CHICAGO, IL 60607-4221 Page 1 of 4

Account Number 312 455-2199 040 8 Billing Date Feb 1, 2001

Web Site www.ameritech.com

# Monthly Statement

bin-At-A-diance	
Previous Bill	81.78
Payment - Thank Youl	87.79CR
Adjustments	.00
Balance	6,00CR
Current Charges	128.96
Total Amount Due	\$122.96
Amount Due in Full By	Feb 28, 2001

# Billing Summary

### Questions? Call:

Ameritech Local Service 23.62 1-800-244-4444 Repair Service: 1-888-611-4466 Automated Billing/Payment Arrangements: 1-800-873-5501

HBS Billing Services .73 1-800-879-4653

TELECOM\*USA 104.61 1-800-244-4444

Total of Current Charges 128.96

### Ameritech Local Service

Line Charge			5.63			
Caller Identification			5.00			
Calling Name Display			.95			
Federal Access Charge			4.35			
Total Monthly Service						
Local Calls						
3-Way Calling						
1 3-Way Calling activa	tion(s)					
billed at \$.70 each			.70			
Simplif <del>ive</del> Call Plan						
49 Cali(s) billed at \$.05 e	each		2.45			
Total SimpliFive Call Plan			2.45			
Total Local Calls			3.15			
Other Charges and Credits						
This section of your bill reflec	ts charges and cred	lits resulting from				
account activity.		Marakh.				
ltem	0	Monthly				
No. Description	Quantity	Charges				
Effective Jan 2, 2001, you Bill reflects an increase of						
\$ 10 in your Monthly	)!					
*****						
Service charges, Charges prorated from Jan. 2, 200						
thru Jan 30, 2001	!					
1. Monthly Service			.19			
і, міоному зегисе			, IT			
Local, State and Foderal Char	rges					
9-1-1 Emergency System	-		1.05			
Billed for Chicago			1.25			
Municipal Infrastructure Mai			.38			
State Infrastructure Maintena	ance ree		.10			
State Additional Charges	Name of the State		.01 .790			
Infrastructure Maintenance C			.79C			
Number Portability Surcharge Federal Universal Service Fee			.26 36			
regeral Universal Service rec Total Local, State and Federa			.30 1.59			
•	-					
Taxes Federal at 3%	,		.57			
lllinois at 7%			1.33			
Municipal at 5%			1.33 .95			
			.95 2.85			
Intel lever						
Total Taxes						

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# News You Can Use - Summary

- AVOID DISCONNECTION
- LOCAL TOLL INFO
- LONG DISTANCE CHANGE
- UNIVERSAL SVC FEE
- BEST TIMES TO CALL
- GO PAPERLESS
- See "News You Can Use" for additional information.



Page 2 of 4 Account Number 312 455-2199 040 8 Billing Date Feb 1, 2001

# News You Can Use

### **AVOID DISCONNECTION**

All of the charges must be paid each month to keep your account current and avoid collection activities. However, certain charges MUST be paid in order to avoid disconnection of basic local service. Currently, for this account that amount is \$122.96.

### **LOCAL TOLL INFO**

Our records show that you have AMERITECH or a company that resells services of AMERITECH as your carrier for local toll service.

### LONG DISTANCE CHANGE

Our records indicate that your primary long distance company has changed. The new company is SPRINT or a company that resells services of SPRINT. Please contact us if this does not agree with your records.

### **UNIVERSAL SVC FEE**

Effective January 2, 2001, the Federal Universal Service Fee increased. This fee supports telecommunication needs of low-income households, consumers living in high cost areas, schools, libraries and rural hospitals. Your current bill reflects this change. More information on rate changes can be found on the http://www.phonebillcentral.org Web site or call your Ameritech representative.

### **BEST TIMES TO CALL**

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

### GO PAPERLESS

Go paperless with on-line billing! See and pay your Ameritech bill on-line each month. No stamps, no checks, no waste, no waiting. Enroll in Ameritech's on-line billing program at www.ameritech.com.

SVOBODA ALEXANDRIA **DIMITROYA** FLR 3-RR

1149 W TAYLOR

CHICAGO, IL 60607-4221

Page 3 of 4

Account Number 312 455-2199 040 8

Billing Date Feb 1, 2001

Questions? 1-800-879-4653

# Important Information

This portion of your bill is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page. please call the number shown above.

# **Current Charges**

Long	Dista	ice _					_	
No.	Date	Time	Place Called	Number	Code	Min		
PT-1	Long (	) istan	Ce					
Hem	ized Ca	dis						
1	1-14	324P	GERMANY	493464570697				
					R	4		.36
2	1-21	142P	GERMANY	493464570697				
					R	3		.27
Tota	Itemia	ed Ca	ils					.63
Tota	for PT	-1 Lor	ng Distance					.63
Key	for Cal	ling C	odes:					
R S	tandar	1 Over	seas					
Tota	i Long	Dista	ice Charges					.63
Loca	d, State	e and	Federal Charge	ıs				
Mun	icipal l	nfrast	ructure Mainte	enance Fee				.01
Taxe	25							
Fede	eral at 3	3%						.02
Illino	ois at 7°	<b>%</b>						.04
Mun	icipal a	et 5%						.03
	l Taxe:							.09
Tota	I HRC I	AiBi	j Services Cha	riine				.73
			, voitives une	a grea				3

JC92-1 (3/99)

# **TELECOM\*USA**

SVOBODA ALEXANDRIA DIMITROVA FLR 3-BR 1149 W TAYLOR CHICAGO, IL 60607-4221 Page 4 of 4
Account Number 312 455-2199 040 8
Billing Date Feb 1, 2001

Questions? 1-800-244-4444

# Important Information

This portion of your bill is provided as a service of Ameritech to the above company. Please review all charges carefully - they may include those of a service provider not shown on a previous bill. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

Long	Dista	nce					
No.	Date	Time	Place Called	Number	Code	Min	
ltem	ized Ca	alis					
1	1-03	10414	220BULGARI	3592757825			
					T	1	2.99
2	1-03	10424	220BULGARI	3594477401			
					Т	6	2.99
3	1-03	1057A	220BULGARI	3592757825			
					T	1	2.99
4	1-03	1058A	220BULGARI	35988865860			
					T	8	2.99
5	1-04	941A	220BULGARI	3592757825			
					Ţ	1	2.99
6	1-04	942A	220BULGARI	35988865860			
					T	4	2.99
7	1-04	9484	220BULGARI	35988865860			
					Ţ	5	2.99
8	1-07	1013A	220BULGARI	3592757825			
					Ŧ	31	8.24
9	1-08	1236P	220BULGARI	3592669955			
					T	1	2.99
10	1-08	1238P	220BULGARI	3592689055			
					T	2	2.99
- 11	1-08	200F	220BULGARI	3592669055			
					R	16	4.49
12	1-09	157P	220BULGARI	3592757825			
					R	3	2.99
13	1-09	351P	220BULGARI	35988865860			
					R	15	4.24
14	1-11	632A	220BULGARI	3592757825			
					Y	16	4.49
15	1-12	10244	220BULGARI	3594477401			
					T	5	2.99
16	1-13	9344	220BULGARI	3592757825			
					Ť	1	2.99
17	1-13	937A	220BULGARI	35988865860			
					T	10	2.99
18	1-17	1243P	220BULGARI	3592757825			
					Ī	1	2.99
19	1-17	12458	220BULGARI	35988865860			
					Ţ	8	2.99
20	1-22	205P	220BULGARI	3592757825			
					R	18	4.99

Long	Dista	nce - (	ontinued	<u> </u>			
No.	Date	Time	Place Called		Code	Min	
21	1-24	109P	220BULGARI	35988865860			
				_	R	23	6.24
22	1-24	132P	2208ULGARI	3594477401			
					R	7	2.99
23	1-26	1110A	220BULGARI	3594477401			
					Ţ	8	2,99
24	1-26	11184	220BULGARI	3592757825			
					T	10	2.99
25	1-26	1233P	220BULGARI	3592757825			
					Ŧ	5	2.99
26	1-26	1238P	220BULGARI	3592757825	_		
T 12							3.49
Total Itemized Calls							92.99
RS	tandar	d Over	seas T Di	scount Overse	85 '	Y Econom	y Overseas
Total Long Distance Charges							92.99
Loca	d. Stat	e and	Federal Charg	es			
Municipal Infrastructure Maintenance Fee							1.86
State Infrastructure Maintenance Fee							.46
Total Local, State and Federal Charges							2.32
Tax	88						
Federal at 3%							2.79
Illinois at 7%							<del>6</del> .51
Total Taxes							9.30
Total TELECOM*USA Charges							194,61